

IRIS Consultant Biography

Consultant Name: Nicole Amoroso
Company Name: TMG
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Work History (starting with most recent)

Name of Agency	Date of Employment	Job Title
TMG	12/11/2017	IRIS Consultant

Care Responsibilities

Your TMG IRIS consultant is your partner as you create a plan that meets your needs and stays within your IRIS budget. Your TMG IRIS consultant can connect you to resources in your area, and will be a great source of information for any questions you have about the IRIS program. In a self-directed program like IRIS, you decide who provides your support and services and when they happen. You may have natural support from people in your life, or you may choose to purchase the support you need from an agency or someone that you hire directly. Your TMG IRIS consultant will be there to talk through these decisions with you, and will help you put a plan in place that reflects your choices.

Educational Background

Name of Institution	Major/Degree	Degree Obtained	Date Obtained
University of Wisconsin-Milwaukee	Bachelor of Science: Social Welfare	Yes	5/1/1999
University of Wisconsin-Milwaukee	Masters Degree in Social Work	Yes	5/1/2009

Credentials

Name of Certification / Accreditation	Certifying Agency	Date Certification was Obtained
Certified Social Worker	Wisconsin Department of Safety & Professional Services	10/1/2006

Specialties (e.g., working with autism, the elderly, employment for people with disabilities or youth in transition, mental health, experience with assisted technology)

Prior to joining TMG, I worked in another long-term care program. I have experience with helping people connect with available services and supports that will allow them to continue living in their home.

County/Region I'm familiar with

Milwaukee

Languages or Communication Skills

English

I'm comfortable with pets in the home

Yes

More about me

How do you Partner with people to 'clear the path ahead'?

When I partner with people, you are in the driver's seat. I'm here to listen and support you, and to follow your lead on what's important to you. Then, we work together to identify goals and come up with a plan to help make those goals a reality. It's my role to help connect you to the services and support you need to lead the best life possible.

What's your favorite thing about being an IRIS consultant?

I am very passionate about helping people self direct their care because it's the route I would take for myself. Seeing people in the driver seat and helping them make informed choices is very rewarding for me. It makes my heart happy to see people living the life they want to live. Being a part of helping make that happen for people is very rewarding - kind of like food for the soul!

What past experience prepared you to become an IRIS Consultant?

My education as well as my personal and professional experiences have prepared me to be a great IRIS Consultant for you. I've worked with a wide variety of people from many different cultures and economic backgrounds. I've learned that everyone has a story to tell, and everyone has things they want to achieve. Sometimes the hard part for people is finding someone to listen. I am a good listener - and want to hear people's stories. Building trust and rapport with people is invaluable, as this is what helps people feel comfortable enough to share their story.

What do you enjoy doing in your free time?

In my free time, I like to be outside, and go on walks, camping, bike-riding, swimming - anything that gets me outdoors. I enjoy spending time with my dog and my family. I also like to read and take advantage of activities and events in the community.

