



TURQUOISE CARE IS HERE!!

July 1, 2024

Good afternoon Molina Providers!

After months of preparation, Molina Healthcare of New Mexico, Inc. (Molina) is excited to launch Turquoise Care! For those of you who have completed the contracting and credentialing process, we want to thank you for being a Molina participating provider. We look forward to partnering with you to provide access to health care for thousands of New Mexicans.

For those providers who are in the process of credentialing or contracting with Molina, we are thrilled that you are joining Molina's provider network and would like to share some very important news with you while you are going through our onboarding process.

Molina will waive all prior authorization requirements for NM Molina Medicaid Members until September 30, 2024. Additionally, Molina will pay out-of-network providers with no prior authorization until September 30, 2024. If you have not received your executed contract or welcome letter from Molina, you will be paid for services rendered. Please know our team is working diligently to return your executed contract as quickly as possible. For updates on your credentialing, or the contracting process, please contact NMProviderContracting@MolinaHealthcare.com.

Thank you for your participation with Molina Healthcare of New Mexico!

We wish you all a successful Turquoise Care launch and a very happy *Fourth of July!*