



Molina Healthcare of New Mexico provider network contacts 2024

Molina Healthcare New Mexico (MHNM) network management & services leadership

Jennifer Sandoval, MHA
Vice President, Network Strategy & Services

Jennifer has oversight and responsibility of MHNM Network Management, which includes credentialing, contracting, provider services and provider data management.

Mobile: (505) 304-5193 Email: Jennifer.Sandoval2@MolinaHealthcare.com

Erica Archuleta
Director, Provider Contracts

Erica oversees provider contracting to ensure a robust network of providers through network development and the coordination of configuration, credentialing and accuracy of provider data.

Mobile: (505) 487-0875 Email: Erica.Archuleta@MolinaHealthcare.com

Christi LaPlante
Director, Provider Relations

Christi oversees the establishment and maintenance of collaborative relationships with Molina's health care practitioners and facility providers, which includes provider engagement, network development and the coordination of configuration, credentialing and accuracy of provider data.

Mobile: (505) 549-5116 Email: Christi.LaPlante@MolinaHealthcare.com

Marlene Driscoll
Manager, Provider Relations

Marlene oversees the establishment and maintenance of collaborative relationships with Molina's health care practitioners and facility providers, which includes provider engagement, education and provider service functions.

Mobile: (505) 264-2962 Email: Marlene.Driscoll@MolinaHealthcare.com



Molina Healthcare of New Mexico provider network contacts 2024

Health systems, hospitals, large provider groups, Indian health care providers (IHCP)

Jennifer Carlson

Provider Relations Manager

Phone: (505) 239-2061

Fax: (505) 798-7313

Work email: Jennifer.Carlson@MolinaHealthcare.com

Specific Providers: San Juan IPA, New Mexico Cancer Care, Desert States Physical Therapy, White Sands Healthcare System, Indian healthcare providers and school based

Hospitals & hospital groups statewide: UNM Health Sciences, Presbyterian Healthcare Systems, Texas Tech El Paso, Sierra Vista Hospital, Mountainview (and all other CHS Hospitals), Christus St. Vincent, Miners Colfax, Union County General, Rehoboth McKinley Health Care, Cibola General, Guadalupe County Hospital, Alta Vista Regional and Holy Cross

Behavioral health providers statewide

Jennifer Carlson

Provider Relations Manager

Phone: (505) 239-2061

Fax: (505) 798-7313

Work email: Jennifer.Carlson@MolinaHealthcare.com

Specific providers: All behavioral health providers statewide

LTSS and ancillary providers statewide

Jennifer Aguilar

Sr. Provider Relations Representative

Phone: (505) 584-1105

Fax: (505) 798-7313

Work email: Jennifer.Aguilar@MolinaHealthcare.com

Specific providers: All LTSS and ancillary providers statewide

Physical health providers (see territory)

Jennifer Aguilar

Sr. Provider Relations Representative

Phone: (505) 584-1105

Fax: (505) 798-7313

Work email: Jennifer.Aguilar@MolinaHealthcare.com

Territory: All physical health providers in Taos, Colfax, Union, Mora, Harding, Santa Fe, San Miguel, Quay, Guadalupe, De Baca, Curry, Roosevelt, Chaves, Lea and Eddy

A-M in Bernalillo Sandoval, Valencia and Torrance



Molina Healthcare of New Mexico provider network contacts 2024

Physical health providers (see territory)

Karla Aguirre

Sr. Provider Relations Representative

Phone: **(505) 607-4264**

Fax: **(505) 798-7313**

Work email: **Karla.Moreno@MolinaHealthcare.com**

Territory: All physical health providers in San Juan, Rio Arriba, Los Alamos, McKinley, Cibola, Catron, Socorro, Lincoln, Sierra, Grant, Hidalgo, Luna, Dona Ana and Otero.

N-Z in Bernalillo, Sandoval, Valencia and Tarrant.

Specific Providers: Ben Archer Health Care, Debaca Family Health, La Clinica de Familia, PMS, First Choice Community, La Casa de Buena Salud, La Familia, El Centro Family Health, Mimbres Memorial & Deming Hospital Corporation, Gila Regional, Memorial Medical Center, Las Cruces Physician Practices, Lovelace, Southwest Medical and all Federally Qualified Health Center (FQHC) providers

General Contact Information

Type of request

Contact

New Provider contract requests

NMProviderContracting@MolinaHealthcare.com

Fax: **(505) 798-7313**

Adding Providers to existing contracts:

- New provider joining an existing contracted group requires credentialing
- New provider joining an existing contracted group and the provider is already credentialed with Molina

MHNMCredentialing@MolinaHealthcare.com

Fax: **(505) 348-0932**

Please contact your Provider Relations l.c. representative.

General Provider questions/inquiries and Medicare Model of Care (MOC) training attestations

MHNM.ProviderServices@MolinaHealthcare.com

or contact your Provider Relations representative.

Provider appeals & grievances

Molina Healthcare of New Mexico

PO Box 182273

Chattanooga, TN 37422

Phone: **(855) 322-4078**

Claims disputes/reconsiderations fax:
(855) 378-3642

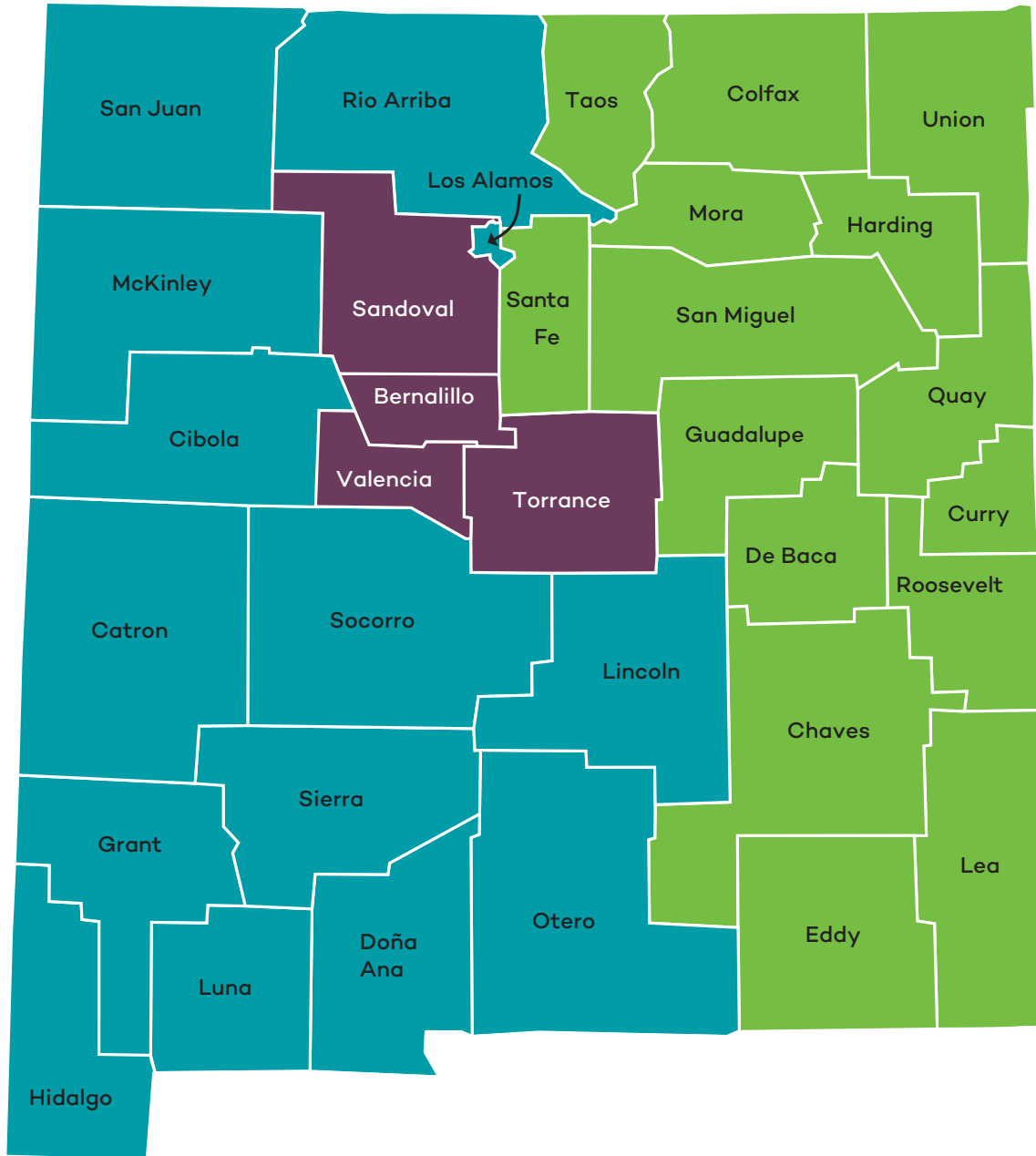
Provider appeals fax: **(855) 378-3643**

Molina Healthcare website

(Provider updates, newsletters, provider manual, forms, resources, provider portal)

New Mexico Providers Home
(MolinaHealthcare.com)

2024 Provider services representative area map



Jennifer Carlson
 Provider Relations
 Manager

IHCP (Statewide)
 Hospitals (Statewide)
 Key provider groups

Karla Aguirre
 Sr. Provider
 Relations Rep

Physical health (Blue)

Jennifer Carlson
 Provider Relations
 Manager

Behavioral health
 (Statewide)

Jennifer Aguilar
 Sr. Provider
 Relations Rep

Physical health
 (Green) LTSS &
 ancillary (Statewide)