

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

REMINDER: Steps to Take When Non-CCS Approved Hospitals Admit CCS-Eligible Children And Youth for Emergency Inpatient Care

This is an advisory notification to Molina Healthcare of California (MHC) network providers AND non-network hospitals as a reminder of Medi-Cal and California Children Services (CCS) rules to follow when a child or youth (ages 0 to 21) is admitted to a non-CCS-approved inpatient facility for emergency services.

WHAT YOU NEED TO KNOW

California Children's Services:

Per California Code of Regulations, Title 22, Sections including 41510, 41515.1, 41770 and 51013, any Medi-Cal members ages 0-21 who have a CCS-eligible condition need to be referred to and cared for at a CCS approved facility. Care needs to be supervised by a CCS-paneled physician.

WHAT YOU NEED TO DO

CCS-Enrolled Child:

When a Molina Medi-Cal member with a CCS eligible condition presents to a non-CCS-approved facility with an emergency related to the CCS eligible condition, and the patient needs admission, the following steps NEED TO be taken:

1. While the member with an established CCS medical condition is in the emergency room (ER) or as soon as feasible thereafter, the facility where the child usually gets his/her CCS care needs to be identified.
2. The specialty physician/service caring for the member should be contacted for advice on whether the child needs inpatient admission to a CCS-approved facility or can be managed short term at the current facility. The physician spoken to, and the advice given needs to be documented in the child's hospital record.
3. The ER/facility should be prepared that if admission is advised, the ER must attempt transfer to the most appropriate CCS-approved facility.
4. Notify Molina EDSU @ 844-966-5462 – The EDSU nurse will assist with identifying and transferring to the appropriate CCS-paneled facility as soon as the member is stable.
5. If the hospital is making its own transfer efforts, contacting at least three such facilities is generally expected, as is documentation of the name of each facility and facility contact.
6. If the patient is to remain at the current facility, the reason the transfer was declined needs to be documented. Notations by utilization review staff are not acceptable without documentation of physician-to-physician discussions.

Child With New Diagnosis of CCS-Eligible Condition:

If a CCS-eligible child is admitted to a non-approved facility, without any known CCS-paneled specialist identified/giving approval, the following steps should be taken:

1. **An authorization request for emergency services must be submitted to the child's county CCS program by the close of the next business day following the date of service. THIS IS KEY TO FUTURE REIMBURSEMENT!**
2. Hospital staff (case manager, physician) need to speak with the county program CCS Case Manager or CCS Medical Director for further advice about how and where to manage the child. (See CCS links below.)
3. **NOTE: A child with a CCS-eligible condition can only stay at a non-CCS approved facility with the approval of a CCS-paneled specialist or the local CCS Medical Director or designee.** These discussions MUST be documented in the hospital record. If no approval is obtained, the child needs to be moved to the nearest CCS-approved facility with an open bed as soon as feasible. Daily attempts at transfer are expected. The local county CCS program needs to be kept informed of all transfer attempts while awaiting an open bed.

Molina Healthcare is NOT responsible for and DOES NOT authorize CCS-eligible stays at non-CCS-approved facilities. All CCS-eligible care is carved out of the Molina Medi-Cal contract at this time.

Any hospital caring for Medi-Cal members is expected to follow Medi-Cal and CCS rules. If there is a question about whether or not an admission could be CCS-eligible, the member's local county CCS program can assist and advise.

The steps above need to be followed so that hospitals can be appropriately reimbursed for medically necessary care they provide.

Please see the following website for all information regarding CCS:

<https://www.dhcs.ca.gov/services/ccs/Pages/default.aspx>

Other helpful links:

- CCS Eligible Conditions: <https://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx>
- Paneled Providers: <https://www.dhcs.ca.gov/services/ccs/Pages/CCSProviders.aspx>

Molina Healthcare strongly urges you to apply to become a Paneled Provider:

<https://www.dhcs.ca.gov/services/ccs/Pages/ProviderEnroll.aspx>

Referrals: <https://www.dhcs.ca.gov/services/ccs/Pages/default.aspx>

**Please contact Molina Healthcare CCS Liaison for assistance:
Marlene Grosch at 562-456-4410.**

Please also refer to the Molina Provider Manual for additional instructions.

WHAT IF YOU NEED ASSISTANCE?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz	562-517-1014 562-549-3550	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Carlos Liciaga Salvador Perez	562-549-4403 858-614-1591 562-549-3825	Briana.Givens@molinahealthcare.com Carlos.Liciaga@molinahealthcare.com Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include Provider Name, NPI, County, and Fax Number and you will be removed within 30 days.