

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
- Directs
- IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

Electronic Visit Verification Registration and Training

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

All Molina Healthcare providers of Community Supports – Personal Care and Home Health Care Services (HHCS) Respite Services, and Day Habilitation Programs must register no later than October 19, 2022 and submit proof of registration and training to their assigned Provider Services Representation as listed below.

Information on the self-registration portal and the link can be found on the DHCS website at: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>

As a reminder, per the federal CURES Act, if a provider (enrolled, contracted or subcontracted) renders Medi-Cal services that are subject to Electronic Visit Verification (EVV) that provider is required to be registered, trained, using either the CalEVV system or an Alternate EVV solution, and submitting EVV visit data by no later than January 1, 2023. Otherwise, will be considered out of compliance. As a result, the Department of Health Care Services (DHCS) may take disciplinary action(s) to address the non-compliant provider.

EVV SYSTEM - PROVIDER SELF-REGISTRATION AND TRAINING:

MHC must ensure that their applicable Network Providers and Subcontractors complete the self-registration process to gain access to the state sponsored EVV system and EVV Aggregator. MHC requires providers of Community Supports – Personal Care and Homemaker Services, Respite Services, and Day Habilitation Programs to register no later than October 19, 2022. Once registered, Network Providers and Subcontractors will gain access to extensive training and technical assistance, including self-guided learning modules and EVV system demonstrations, provided by Sandata.

DHCS will allow Personal Care Services (PCS) providers up to **October 19, 2022**, to ensure the providers are registered, trained, using an EVV system and submitting EVV visit data. MHC must ensure that their Network Provider(s) and Subcontractor(s) subject to CalEVV requirements are registered in the online self-registration portal, are trained on how to operate the solution, and capture the six data elements with each in-home visit. MHC is expected to comply with EVV requirements for Community Supports once they have elected to offer and implemented Personal Care and Homemaker Services, Recuperative Care (Medical Respite), and Day Habilitation programs. Information on the self-registration portal and the link can be found on the DHCS website at: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>

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QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
San Diego/Imperial County	Carlos Liciaga	858-614-1591	Carlos.Liciaga@Molinahealthcare.com
Los Angeles/Orange County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@Molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.mciver@molinahealthcare.com
Riverside County	Mary Hernandez	562-542-1550	Mary.Hernandez2@Molinahealthcare.com
California Hospital Systems	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles/San Bernardino	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@Molinehealthcare.com

*If you are not contracted with Molina and wish to opt out of the Just the Fax, email:
mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.*