THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

☒ Imperial
☒ Riverside/San Bernardino
☒ Los Angeles
☒ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:

☒ Molina Medi-Cal Managed Care
☒ Molina Medicare Options Plus
☒ Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
☒ Molina Marketplace (Covered CA)

PROVIDER TYPES:

☒ **Medical Group/ IPA/MSO**

Primary Care
☒ IPA/MSO
☒ Directs

Specialists
☒ Directs
☒ IPA

☒ **Hospitals**

Ancillary
☒ CBAS
☒ SNF/LTC
☒ DME
☒ Home Health
☒ Other

Molina Healthcare's Legacy Provider Portal

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding Molina's Legacy Provider Portal now exclusively through Availity.

Thank you for your continued partnership. We have some important information to share with you. Availity Essentials is now the official secure provider portal for Molina Healthcare providers. The Molina Legacy Provider Portal will be sunset on **March 28th, 2023**. You will no longer have direct access to the Molina provider portal after that date.

Availity Essentials allows you to:

- Check eligibility and benefits
- Submit claims
- View remittances
- Manage prior authorizations
- Upload supporting documentation with your claims
- Submit appeals
- And more!

Within Availity Essentials, you have access to these helpful tools and time-savers:

Current features	
Claim status	Expanded search options include member name, service dates, claim history or the 276 HIPAA standard. Adjustment and remittance codes, along with their descriptions, at the claim and line level.
Smart claims	A simplified claim entry tool with only the essential fields you need. Use data from prior eligibility and benefits submissions to autofill your claim.
Eligibility and benefits	Use data from prior eligibility and benefits submissions to search for your patients and autofill your claim.
Attachments	Upload supporting documentation with your claim using the **Send Attachments** feature. You can transmit up to 10 attachments (128 MB total file size) with your claim submission.
Features coming soon	
Accumulators	Each member/plan submitted returns the Molina plan/dollar and benefit/count accumulated toward the limit.

Prior authorizations	Manage your Molina prior authorizations on Availity and use the **Auth/Referral Dashboard** to follow up on the status of your prior authorizations.

If your organization is not yet registered for Availity Essentials and you're responsible for the registration, please visit: https://availity.com/MolinaHealthcare and click the Register button. For registration issues, call Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday-Friday 8 a.m. to 8 p.m. ET.

For a comprehensive list of tools and features available on Availity Essentials, log in and click on the Help and Training dropdown. As a registered Availity Essentials provider, you can also take advantage of our live webinar, "Availity Essentials Provider Portal Overview for Molina Providers." Here are the upcoming dates and times for our live webinar:

- Wednesday, December 14, 2022 from 3 p.m. to 4:15 p.m. ET
- Thursday, January 12, 2023 from 11:30 a.m. to 12:45 p.m. ET
- Monday, January 23, 2023 from 3 p.m. to 4:15 p.m. ET
- Tuesday, February 7, 2023 from 10 a.m. to 11:15 a.m. ET
- Wednesday, February 15, 2023 from 12 p.m. to 1:15 p.m. ET
- Friday, February 24, 2023 from 1 p.m. to 2:15 p.m. ET

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in go to Help & Training > Get Trained to register for a webinar. Keep an eye out for information and updates about the Molina provider portal sunset within the Availity Essentials and at: https://www.molinahealthcare.com/.

QUESTIONS
If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
San Diego / Imperial County	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
California Hospital Systems	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
San Diego/ Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com