# **Provider Bulletin**

Molina Healthcare of California

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June 21, 2024

## **Communication Preference Survey**

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal and Medicare lines of business.

#### What you need to know:

At Molina, we are constantly striving to enhance our services to better cater to your needs. Your input is invaluable in helping us achieve this goal. Please take a few moments to participate in our survey, which aims to understand how we can improve our communication methods to better suit your preferences.

Your feedback will directly influence how we engage with you, ensuring a more seamless and efficient communication experience.

Thank you for your time and contribution in making Molina the best it can be for you and your patients.

### When this is happening:

The Communication Preference Survey is currently **open** and will close on June 30, 2024.

**Provider Action** 

Please scan the QR code or follow the link below to access the survey: <u>molinahealthcare.surveymonkey.com/r/V</u>

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Thank you for your continued partnership with Molina!



#### What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

| Service County Area  | Provider Relations<br>Representative                              | Contact<br>Number  | Email Address  |
|--|---|--|--|
| California Hospital<br>Systems<br>(Hospitals, SNFs, CBAS,<br>ICF/DD & ASC Providers) | Teresa Suarez<br>Laura Gonzalez<br>Mimi Howard                    | 562-549-3782<br>562-549-4887<br>562-549-3532                 | Teresa.Suarez2@molinahealthcare.com<br>Laura.Gonzalez3@molinahealthcare.com<br>Smimi.Howard@molinahealthcare.com   |
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| Sacramento County  | Johonna Eshalomi<br>Marina Higby                                  | 279-895-9354<br>916-561-8550                                 | Johonna.Eshalomi@molinahealthcare.com<br>Marina.Higby@molinahealthcare.com   |
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