

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

August 29, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Electronic Visit Verification (CalEVV)

September Office Hours

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

The Department of Health Care Services (DHCS) Electronic Visit Verification (EVV) team, in partnership with the Department of Developmental Services (DDS), California Department of Public Health (CDPH), and the California Department of Aging (CDA), will be hosting three (3) Office Hours the month of September.

The purpose of Office Hours is to allow providers and Jurisdictional Entities (JE) the opportunity to ask our EVV team questions on registration, capturing EVV visit data, how to navigate the CalEVV portal, and any additional inquiries you may have. This webinar will be an interactive conversation between providers, JEs and our EVV team.

Please email our team at EVV@dhcs.ca.gov any questions in advance to allow our team time to prepare responses and for possible live demonstrations.

For more information, please visit DHCS' EVV webpage: dhcs.ca.gov/provgovpart/Pages/EVV.aspx or DDS' EVV webpage: dds.ca.gov/services/evv/.

When this is happening:

Please refer to the Provider Action section for upcoming dates and registration details!

Provider Action

September EVV Webinars:

- **Option 1:**
 - **Date:** September 9, 2024
 - **Time:** 9:00 AM - 10:00 AM
 - **Registration Link:**
events.gcc.teams.microsoft.com/event/4935ed06-2e31-4be8-bfe4-fca434c150c4@265c2dcd-2a6e-43aa-b2e8-26421a8c8526
- **Option 2:**
 - **Date:** September 20, 2024
 - **Time:** 3:00 PM - 4:00 PM
 - **Registration Link:**
events.gcc.teams.microsoft.com/event/30bab595-a5ee-4f74-87fd-4fea0da30dba@265c2dcd-2a6e-43aa-b2e8-26421a8c8526
- **Option 3:**
 - **Date:** September 24, 2024
 - **Time:** 3:00 PM - 4:00 PM
 - **Registration Link:**
events.gcc.teams.microsoft.com/event/7efb7054-9bae-479b-97ec-5617d643b9c1@265c2dcd-2a6e-43aa-b2e8-26421a8c8526



For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please email or write to:

EVV Assistance

1501 Capitol Avenue

P.O. Box 997413, MS 0009

Sacramento, CA 95899-7413

Email: EVV@dhcs.ca.gov

Please note: The range of assistive services available may be limited if requests are received less than ten (10) working days prior to the meeting.

We look forward to your attendance and participation. If you have any questions, please reach out to the CalEVV team at EVV@dhcs.ca.gov.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
	Marina Higby	916-561-8550	Marina.Higby@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
	Lincoln Watkins	858-300-7722	Lincoln.Watkins@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the MHC Provider Bulletin, email mhcproviderbulletin@molinahealthcare.com. Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Imperial, San Diego & Sacramento	Teresa Suarez	562-549-3782	Teresa.Suarez2@molinahealthcare.com
Los Angeles & Orange	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

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