

Provider Bulletin

Molina Healthcare of California

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November 4, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Informational Bulletin Regarding Emergency Declaration – Support Communities Recovering from Fires

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

On November 1, 2024, California Governor Gavin Newsom proclaimed a State of Emergency to support ongoing recovery efforts in the City of Oceanside due to the Pier Fire in San Diego County. There currently is no threat.

The emergency proclamations enable the impacted city and county to seek resources under the California Disaster Assistance Act, among other provisions.

The Governor’s proclamation is available at: gov.ca.gov/wp-content/uploads/2024/11/SOE-City-of-Oceanside-Pier-Fire-Proclamation_-GGN-Signed.pdf

This notification is meant to provide a summary of those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

Provider Action

Molina’s 1st priority is safety for our communities – our members, our providers, and our employees. Molina wants to ensure that members needing care or medication in impacted areas can get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275-8750 English; (866) 648-3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit:

gov.ca.gov/2024/11/01/governor-newsom-takes-action-to-support-communities-recovering-from-fires/



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

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If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.