

# Provider Bulletin

Molina Healthcare of California

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November 8, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Senate Bill (SB) 1120 (Becker) Health Care Coverage: Utilization Review

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### **What you need to know:**

Governor Gavin Newsom has signed into law SB No. 1120, also known as the Physicians Make Decisions Act, on September 30, 2024. This important legislation ensures that medical decisions are made by licensed physicians or other qualified healthcare providers, rather than solely relying on artificial intelligence (AI) algorithms.

The key points of SB No. 1120 include:

- Mandates that any denial, delay, or modification of healthcare services based on medical necessity must be made by a healthcare provider who is competent to evaluate the specific clinical issues.
- Prevents potential errors or biases that could arise from AI systems making these decisions without human oversight.
- Amends Section 1367.01 of the Health and Safety Code, which pertains to the utilization review processes used by healthcare service plans and insurers.
- Ensures that any utilization review or management functions involving artificial intelligence, algorithms, or other software tools comply with specific requirements, including basing determinations on specified information and ensuring fair and equitable application.
- Strikes a balance by allowing the use of AI in healthcare while ensuring that the final authority on medical decisions remains with human healthcare providers.

This legislation is intended to safeguard patient care and maintain the integrity of the physician-patient relationship.

## Provider Action

The full SB can be found at:

[leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill\\_id=202320240SB1120](https://leginfo.ca.gov/faces/billTextClient.xhtml?bill_id=202320240SB1120)



## What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

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Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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