



Availity Essentials Updates – April 2023

Several new features and enhancements have recently been added to Availity Essentials for Molina Healthcare providers. In case you missed it, check out the latest enhancements that were designed to simplify your workflows:

What's new?	How does it benefit me?
Overpayments	Eliminate mail and fax for faster dispute resolution and ensure overpayment requests are up to date. View the status and details of any claim Molina has identified as an overpayment. Request additional information, dispute, or resolve the overpayment.
Claim Correction	Correct a paid or denied claim and resubmit it from the Claim Status page.
Patient Search	Save time entering patient information for an eligibility and benefits inquiry. Enter the patient's member ID or last name, first name, and DOB, and select the patient matching the criteria. The information will automatically populate on the request.
Molina Medicare Now Included in Molina Healthcare Payer Option	Select only one option in the Payer field. The Molina Medicare option no longer displays in the Payer field. When you select the Molina Healthcare option for the region, the plan coverage for the member includes Dual-Eligible, Marketplace, Medicare, and Medicaid.
Referrals	Submit referral requests and monitor request statuses with ease. Save templates and auto populate patient information to save time completing common referral request types.

Dive Deeper Into Essentials

We have several live webinars coming up, exclusively for Molina Healthcare providers, to ensure your success in Essentials:

- **Overpayments:** [April 20 at 11 am ET](#)
- **Provider Portal Overview:** [April 21 at 11 am ET](#)
- **Submit & Follow-Up on Referrals:** [April 24 at 12 pm ET](#)

If you need further assistance, please contact Molina Healthcare at 855-322-4076.

Thank you for your continued care to our members!