

Updated January 20, 2023

## Provider Memorandum

### Partnering With New Century Health for Oncology and Cardiology April 1, 2023

Effective **April 1, 2023**, Molina Healthcare of Illinois (Molina) will partner with New Century Health (NCH) to provide a comprehensive care plan for Medicaid and MMP/Duals members in need of non-pediatric oncology and cardiology care.

NCH provides physicians with clinical support through its online decision-support tool CarePro and peer-to-peer collaboration to ensure evidence-based, personalized treatment recommendations for members who have a cardiovascular or oncology diagnosis. Ultimately, NCH Specialty Management Program leads to improvements in quality of life and survivability for patients.

NCH's approach is comprehensive and will include continuous support throughout the patient's treatment journey. The NCH team presents physicians with multiple treatment options and supports efficacy and cost transparency. The treatment options also serve as a framework for the provider to discuss options with the patient to further build a relationship.

### New Century Health Responsibilities

Molina will continue to maintain appeals and grievances, claims management, and provider operations including contracting. Molina will delegate the following to New Century Health:

- Submission of entire treatment (i.e., chemotherapeutic and supportive agent regimen for review across the medical and pharmacy benefit or entire treatment plan for radiation therapy) via NCH provider portal, phone, or fax.
- Approvals and medical necessity denials, including member and provider approval/denial notifications.
- Medicaid review criteria, including medical oncology, radiation oncology, and cardiology using NCH policies.
- Medicare review criteria, including medical oncology, radiation oncology, and cardiology using LCDs, NCDs, NCCN Compendia, and NCH policies.
- Auto approval for requests that meet criteria for pathway selection.

## What It Means for Providers

NCH services will be available at no cost to providers or patients (members). Our goal with this partnership is to extend your ability to optimize health outcomes for your oncology and cardiology patients.

- Administrative Efficiencies:
  - Eligible for instant authorization of Compendia & Pathway-based regimens
  - Web-based, streamlined treatment pre-authorization processes
- Quality Support Tools:
  - References to NCCN Compendium™ (Oncology)
  - Provides AUC score on service requested (Cardiology)
  - Evidence-based prescribing compliance benchmarking at the practice, physician, and diagnosis level
  - Practicing high-quality, cost-effective care
  - Sharing performance reports with physician groups
  - Integrating physician feedback into Pathways

## NCH Oncology Scope of Services

The scope in the tables below applies to in-network providers treating members 18 years of age and older. Out-of-network providers and members under the age of 18 will remain with the health plan.

Provider Specialties	All requests that match the HCPCS/J-Code/CPT scope plus the diagnosis code scope and the place of service
Diagnosis	Cancer Diagnosis = C00-D09.0, D37.01-D49.9, D61.810, D61.82, D63.0, D64.0-64.81, D70.1, D72.822, D75.81, E34.0
Place of Treatment	11 (doctor's office) 19 (outpatient off-campus) 22 (outpatient on-campus) 24 (ambulatory)
Exclusions	<ul style="list-style-type: none"> <li>• Bone marrow, stem cell transplants</li> <li>• Inpatient radiation and chemotherapy treatments*</li> <li>• Pediatric members</li> <li>• Genetic testing and laboratory services</li> <li>• Retrospective requests</li> <li>• Surgeries/surgical procedures</li> </ul>

\*IP place of treatment will be an option for CAR-T cell requests only; all other IP requests are OOS.

## NCH Cardiology Scope of Services

Provider Specialties	All requests that match the HCPCS/CPT scope plus the place of service
Diagnosis	Cancer Diagnosis = C00-D09.0, D37.01-D49.9, D61.810, D61.82, D63.0, D64.0-64.81, D70.1, D72.822, D75.81, E34.0
Place of Treatment	11 (office) 19/22 (outpatient) 21 (inpatient—professional services only) 24 (ambulatory surgical center)
Exclusions	<ul style="list-style-type: none"> <li>• All places of treatment and services not specifically listed as in-scope for NCH program</li> <li>• Heart transplant, Left Ventricular Assist Device (LVAD), DME/equipment requests</li> <li>• Laboratory, trauma, post-acute care facility services</li> <li>• Non-par &amp; providers outside service area (if not included in the Molina provider file)</li> <li>• Pediatric members</li> <li>• Retrospective requests</li> <li>• Inpatient facility services</li> </ul>

Additional details and provider training opportunities will follow as we prepare for implementation. Meanwhile, you can learn more about New Century Health by visiting the website [newcenturyhealth.com](http://newcenturyhealth.com), or by calling NCH at **(888) 999-7713** from 7 a.m. to 7 p.m. Central Time.

We look forward to this collaboration leading to improved health outcomes for your patients—our members.

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

### Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.