

Provider Memorandum

Monthly Memo Roundup—Recap of April Provider News

Molina Healthcare of Illinois (Molina) reminds providers of recent news pertinent to your practice.

 **Pro Tip:** Register for [Illinois provider updates](#) so you don't miss any bulletins! [Click Here](#)

- [Molina's Prior Authorization \(PA\) Requirements, 3Q 2023](#)—Review the quarterly updates to our PA requirements before they go into effect July 1, 2023!
- [Rate/Fee Schedule Updates, May 2023](#)—This is the new rate/fee schedule in alignment with HFS. Remember, this is for the **Medicaid** line of business!
- [Register for May Provider Webinars](#)—We have some great **live** sessions coming up, like Quality Improvement, Availity Essentials Portal & SSO, Online Tools Roadmap, and many different billing webinars. Hope to see you there!
- [Availity Essentials Training Includes Legacy Portal Access!](#)—Learn how to use Availity Essentials to access the Legacy Portal. **Note:** We refer to this function as SSO or Single Sign On.
- [Proper Use of Urgent \(Expedited\) Requests vs. Non-Urgent \(Routine\)](#)—Expedited requests are reserved **only** for instances of potential serious deterioration in the member's health or impact on member's ability to regain maximum function.
- [Get To Know 'Molina Guided Care'](#)—Introducing Molina Guided Care, our innovative approach to palliative care services. This is **not** hospice care.
- [Updates to Molina Clinical Policies, 1Q 2023](#)—Note these key updates from the February MCPC meeting. HFS coverage rules supersede any Molina Clinical Policies.
- [NCH Oncology and Cardiology Prior Auth—Portal Access for Providers](#)—**Important:** NCH portal access is **critical** in obtaining the necessary Prior Authorizations for non-pediatric oncology and cardiology. This is for Medicaid and Duals only!
- [Prior Auth Required for All Types of Therapy When PHE Ends May 12, 2023](#)—Remember that physical therapy, occupational therapy, and speech therapy **require Prior Authorization (PA) from Molina.**
- [Monthly Memo Roundup—Recap of March Provider News](#)—See what you missed in March!
- [NCH Oncology and Cardiology Processes Are Live](#)—We delegated non-pediatric cardiology and oncology to New Century Health on April 1, 2023. Again, Medicaid and Duals only!

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at MolinaHealthcare.com.

Provider Portal Alert

We are sunsetting the Molina Legacy Provider Portal this year. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.