October 19, 2023

# Provider Memorandum

**Smart Claims Becomes Quick Claims in Availity Essentials**

Molina Healthcare of Illinois (Molina) is informing providers that Availity Essentials is renaming the Smart Claims feature. As of October 21, 2023, this feature will be called **Quick Claims**. Availity considers the new name to be a more accurate description for this tool.

Quick Claims will feature the same functionality as before, helping you streamline claim entry. You can still submit repeatable claims quickly with only the essential fields you need. Access Quick Claims under Claims & Payments. Select the header to learn more.

**Need Assistance?**

Providers are encouraged to attend an Availity Essentials webinar curated exclusively for Molina providers. Log into Availity to register. For assistance, please contact Availity Help Desk **(800) 282-4548**, Monday through Friday, 7 a.m. to 7 p.m. Central.

**Questions?**

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Relations Manager, visit Molina's Service Area page at MolinaHealthcare.com.

**Provider Portal Alert**

Providers no longer have direct access to Molina's Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! Click here.

**Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! Click here to receive Molina's provider updates.

**Note**: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.