

# Provider Memorandum

## Monthly Memo Roundup—Recap of June Provider News

Molina Healthcare of Illinois (Molina) reminds providers of recent news pertinent to your practice.

💡 **Pro Tip:** Register for [Illinois provider updates](#) so you don't miss any bulletins! [Click Here](#)

- [Illinois Office Has Moved](#)—The mailing address for Appeals and Grievances has also changed!
- [Providers Must Use the HFS Claim Issue Process and Template](#)—This is an HFS requirement.
- [Rate/Fee Schedule Updates, July 2023](#)—The new rate/fee schedule in alignment with HFS. Remember, this is for the **Medicaid** line of business!
- [HFS Complaint Tracking Process Reminder](#)—Providers filing a complaint to HFS need a unique tracking number issued by the MCO (again, HFS requirement).
- [Register for July Provider Webinars](#)—We have some great live sessions coming up, like Open Forum Town Hall, Availity SSO, UM Processes, and various billing/coding webinars. Hope to see you there!
- [Checking Member Redetermination Status in Availity](#)—Yet another reason to use the Availity Essentials portal!
- [3Q 2023 Pharmacy Formulary Change Notice](#)—Changes to the Medicaid Preferred Drug List, effective July 1, 2023.
- [In-Office Lab Tests for Marketplace](#)—Only certain lab tests can be performed in a provider's office.
- [Roster and Provider Online Directory Requirements for Marketplace](#)—Send us your updated Universal IAMHP roster or Provider Information Update form today!
- [Monthly PA Frequency Accumulator for Waiver Billing](#)—Molina has implemented a monthly frequency accumulator for waiver billing.
- [Reminder: Molina Healthcare of Illinois' HQ Is Moving](#)—The physical office and A&G address.
- [Outpatient Therapy \(Physical, Occupational, Speech\) & Home Health Care Require PA](#)—You need a separate PA for each type, and for Home Health Care too.
- [Monthly Memo Roundup—Recap of May Provider News](#)—See what you missed in May!

## Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](#).

### **Provider Portal Alert**

We are in the process of sunsetting the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

### **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.