



June 6, 2023

Provider Memorandum

Reminder: Molina Healthcare of Illinois' HQ Is Moving in July

Molina Healthcare of Illinois (Molina) is moving its offices from Oak Brook to Downers Grove on **July 1, 2023**. The move will be seamless for providers using the Availity Essentials Portal and Change Healthcare for their transactions. **Office address after July 1, 2023:**

**Molina Healthcare of Illinois, Inc.
2001 Butterfield Rd., Suite 750
Downers Grove, IL 60515**

Please continue using the Oak Brook address until the final week of June.

Address for A&G

The mailing address for Appeals and Grievances (A&G) is also changing. New PO boxes will become available for both provider and member correspondence (letters, envelopes) on **July 1, 2023**.

Member Correspondence Address	Provider Correspondence Address
Molina Healthcare of Illinois, Inc. Attn: Member Appeals & Grievances PO Box 182273 Chattanooga, TN 37422	Molina Healthcare of Illinois, Inc. Attn: Provider Appeals & Grievances PO Box 182273 Chattanooga, TN 37422

Important: Other addresses (Refund Lockbox, Claims Recovery, Compliance, Corporate Headquarters, etc.) will remain the same.

Thank you for your partnership in member care!

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at MolinaHealthcare.com.

Provider Portal Alert

We are in the process of sunsetting the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox!
[Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.