Provider Memorandum

Molina Legacy Portal 'Sunset' Begins

Molina Healthcare of Illinois (Molina) is reminding providers that the sunsetting of the Legacy Provider Portal begins today, **May 23, 2023**.

We **strongly encourage** all providers to begin using Availity **now** to limit the risk of issues when direct access to the Molina Legacy Provider Portal is removed.

Phased Sunset

Availity Essentials is the official secure portal for Molina's providers and, when we sunset the Molina Legacy Portal, Availity will be **the only way** to access the Provider Portal and its many functions.

We are taking a phased approach to the sunset. After May 23, 2023:

- Providers will get 10 **courtesy logins** to the Legacy Portal.
- The sixth login will trigger a popup message, where you can request a **temporary** extension of your Legacy Portal access.
- If the extension is granted, you will get an additional **15 days** with unlimited logins.
- **The final cutoff with no more extensions is June 7, 2023.**

Live Webinars Teach SSO Legacy Portal Access

These sessions are designed exclusively for Molina providers, and **you will learn how to use Availity Essentials to access the Legacy Portal**. **Note**: We refer to this function as SSO or Single Sign On. You and your staff are strongly encouraged to take advantage of our live webinars.

Important: You **must [log into Availity Essentials](#)** to register.

- Thursday, May 25, at 2 p.m. Central
- Wednesday, June 7, at 11 a.m. Central
- Friday, June 23, at 9 a.m. Central

Need Help?

To register for the Availity Essentials Provider Portal, go to the page Availity.com/MolinaHealthcare and click the Register button. For assistance, call Availity Client Services at **(800) 282-4548** Monday through Friday from 7 a.m. to 7 p.m. Central Time.

Thank you for your partnership in member care and for your patience throughout our portal transition.

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Provider Portal Alert

Sunsetting of the Molina Legacy Provider Portal is in progress. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! Click here.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! Click here to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.