

March 16, 2023

# Provider Memorandum

## Update: New Timeline for Molina Legacy Portal “Sunset”

Molina Healthcare of Illinois (Molina) is reminding providers of the upcoming sunsetting of the Legacy Provider Portal. As previously communicated, we scheduled all providers to migrate to Availity Essentials on March 28. Given the various levels of provider readiness, we are changing to a phased approach.

We will provide an update on timing at a later date. While the Legacy Portal sunset will not occur this month, we **strongly encourage** all providers to begin using Availity now; being prepared will help limit the risk of issues when direct login access to the Molina Legacy Provider Portal is removed.

### Reminder

Availity Essentials is the official secure portal for Molina’s providers and, when we sunset the Molina Legacy Portal, Availity will be the only way to access the Provider Portal and its many functions.

The Availity Essentials Provider Portal helps save you and your practice/facility time and money. Reference this [information sheet](#) for more details.

### Need Help?

To register for the Availity Essentials Provider Portal, go to the page [Availity.com/MolinaHealthcare](https://Availity.com/MolinaHealthcare) and click the Register button. For assistance, call Availity Client Services at **(800) 282-4548** Monday through Friday from 7 a.m. to 7 p.m. Central Time.

### Live Webinars Continue

You and your staff are also invited—and encouraged—to take advantage of our live webinars. The content is custom curated for Molina providers, and is presented jointly by Availity and Molina. **Important Note:** You must [log into Availity](#) to register.

- Tuesday, March 21, 2023, 1 p.m. Central (Overpayments Tool training)
- Tuesday, March 21, 2023, 2 p.m. Central
- Thursday, March 23, 2023, 10 a.m. Central (Overpayments Tool training)
- Wednesday, March 29, 2023, 11 a.m. Central
- Tuesday, April 4, 2023, 12 p.m. Central
- Monday, April 10, 2023, 2 p.m. Central
- Friday, April 21, 2023, 10 a.m. Central

Thank you for your partnership in member care and for your patience throughout our portal transition.

### **Questions?**

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](http://MolinaHealthcare.com).

### **Provider Portal Alert**

We are sunsetting the Molina Legacy Provider Portal sometime this year. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

### **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.