

April 3, 2023

# Provider Memorandum

## NCH Oncology and Cardiology Processes Are Live

Molina Healthcare of Illinois is reminding providers that, effective **April 1, 2023**, we have partnered with New Century Health (NCH) to provide a comprehensive care plan for Medicaid and MMP/Duals members in need of non-pediatric oncology and cardiology care.

### What NCH Means for Providers

NCH services are available at no cost to providers or patients (members). Our goal is to expand your ability to optimize health outcomes for your oncology and cardiology patients. Providers will benefit from administrative efficiencies and quality support tools.

### Portal Access Is Critical

To submit Prior Authorization requests, check eligibility, and more, oncology and cardiology providers should register for the [NCH online provider portal](#). The portal is available 24/7 year-round offering:

- Real-time authorizations for treatment care pathways
- Reduced documentation requirements
- View of real-time status of authorization requests
- Eligibility verification

### NCH Portal Support

Contact NCH Provider Network Managers for NCH portal registration and support:

- Precious McClendon, Cardiology: [pmcclendon@newcenturyhealth.com](mailto:pmcclendon@newcenturyhealth.com)
- Latonia Bradshaw, Oncology: [lbradshaw@newcenturyhealth.com](mailto:lbradshaw@newcenturyhealth.com)

### What Is NCH?

Learn more about New Century Health by visiting the website [newcenturyhealth.com](http://newcenturyhealth.com), or by calling NCH at **(888) 999-7713** from 7 a.m. to 7 p.m. Central Time.

We look forward to this collaboration leading to improved health outcomes for your patients—our members.

## **Questions?**

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](http://MolinaHealthcare.com).

## **Provider Portal Alert**

We are sunsetting the Molina Legacy Provider Portal this year. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

## **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.