

April 12, 2023

## Provider Memorandum

### NCH Oncology and Cardiology Prior Auth—Portal Access for Providers

Molina Healthcare of Illinois is reminding providers that non-pediatric oncology and cardiology Prior Authorization (PA) has been delegated to New Century Health (NCH) for Medicaid and MMP/Duals.

**Important:** NCH portal access is **critical** in obtaining the necessary Prior Authorizations.

#### Get Portal Access

To submit PA requests, check eligibility, and more, oncology and cardiology providers **must** register for the [NCH online provider portal](#).

Providers **must** fill out and submit provider information worksheets to obtain portal access:

- Cardiology provider worksheet: [Download](#)
  - Fill out and email to [pmcclendon@newcenturyhealth.com](mailto:pmcclendon@newcenturyhealth.com)
- Oncology provider worksheet: [Download](#)
  - Fill out and email to [lbradshaw@newcenturyhealth.com](mailto:lbradshaw@newcenturyhealth.com)

#### NCH Portal Support

Contact NCH Provider Network Managers for NCH portal registration and support:

- Precious McClendon, Cardiology: [pmcclendon@newcenturyhealth.com](mailto:pmcclendon@newcenturyhealth.com)
- Latonia Bradshaw, Oncology: [lbradshaw@newcenturyhealth.com](mailto:lbradshaw@newcenturyhealth.com)

#### What Is NCH?

Learn more about New Century Health by visiting the website [newcenturyhealth.com](http://newcenturyhealth.com), or by calling NCH at **(888) 999-7713** from 7 a.m. to 7 p.m. Central Time.

We look forward to this collaboration leading to improved health outcomes for your patients—our members.

#### Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](http://MolinaHealthcare.com).

### **Provider Portal Alert**

We are sunsetting the Molina Legacy Provider Portal this year. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

### **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.