

# Provider Memorandum

## Call for HFS Pathways Survey Participation

Molina Healthcare of Illinois (Molina) encourages providers to participate in the 2023 Pathways to Success Provider Survey, conducted by the Department of Healthcare and Family Services (HFS) in cooperation with the Illinois Association of Medicaid Health Plans (IAMHP).

Molina and the state of Illinois are committed to the success of the youth served under Pathways to Success. Your feedback will help continue to strengthen the provider networks and overall health care experience for Illinois youth who have complex behavioral health needs.

HFS and IAMHP have distributed a link to the Pathways Survey. When you submit your response, you will have the opportunity to request further information and include your contact details.

We request that you assist the state in this effort by completing [the Pathways Provider Survey](#) no later than September 15, 2023. [Click Here](#) to begin.

If you have questions, please email [HFS.Pathways@illinois.gov](mailto:HFS.Pathways@illinois.gov). Thank you for your partnership in member care.

## Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](https://www.molinahealthcare.com).

## Provider Portal Alert

We are in the process of sunsetting the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

## Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.