

# Provider Memorandum

## Prior Auth Required for All Types of Therapy When PHE Ends May 12, 2023

Molina Healthcare of Illinois (Molina) is reminding providers that physical therapy, occupational therapy, and speech therapy require Prior Authorization (PA) from Molina.

Authorization requirements had been waived during the COVID Public Health Emergency (PHE), which is scheduled to end May 12, 2023. All services delivered above and beyond the following visit exemptions on or after May 12, 2023, **will require** Prior Authorization. Please plan ahead for members currently expected to require care after May 12, 2023:

- For Medicaid, Home Health requires PA after evaluation and six visits per calendar year.
- For Medicare, Home Health requires PA after first three visits per calendar year.
- Outpatient requires PA after 12 visits per calendar year.

**Important Note:** Utilization Management reviews **all** home health services and outpatient therapies separately. In the event that a member is in need of multiple services, please submit each service category on an individual request (SRF). If the authorizations are submitted on the same request, we will return the request to the provider to separate the services into individual requests.

## Convenient Tool for PA Codes

Molina offers a [PA LookUp](#) Tool to help you find the correct codes. It is intended for searches only and should not be used to make determinations about coverage. Use the [Avality Essentials Provider Portal](#) to quickly and easily check the status of a PA request.

The PA Tool is for outpatient services only. All elective inpatient admissions to acute hospitals, Skilled Nursing Facilities (SNF), rehabilitation facilities, or Long-Term Acute Care Hospitals (LTACH) **must** follow standard Molina Utilization Management notification and review procedures. Molina Clinical Policies (MCPs) are accessible at [MolinaClinicalPolicy.com](https://www.molinahealthcare.com/clinical-policies).

**Note:** Obtaining authorization does not guarantee payment. Molina retains the right to review benefit limitations and exclusions, eligibility on the date of the service, correct coding, billing practices, and whether the service was provided in the most appropriate and cost-effective setting of care.

## Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](https://www.molinahealthcare.com).

### **Provider Portal Alert**

We are sunsetting the Molina Legacy Provider Portal this year. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Avallity Essentials Provider Portal today! [Click here](#).

### **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.