

Provider Memorandum

Join Molina's 2021 BH Quality Incentive Programs

Molina Healthcare of Illinois (Molina) features a Quality Improvement (QI) Program that provides structure and key processes enabling us to carry out our commitment to ongoing improvement of care and service, and improvement of members' health. It is an ever-evolving program that is responsive to the changing needs of our members and the standards established by regulatory and accrediting bodies. The Quality team has designed programs that help providers help our members.

2021 Pay-for-Performance (P4P) Program

As a top-performing Medicaid Managed Care Organization in Illinois, we know our success is rooted in our strong relationships with the provider community. We offer a robust [Pay-for-Performance Program](#) to acknowledge those relationships and to reward high-quality care for our members.

If you participate, you will earn a per-member, per-month bonus payout based on your completion of services tied to key HEDIS® metrics, such as follow-up visits following inpatient admission or emergency room visit for mental illness, annual well visits, childhood immunizations, and postpartum care.

In past years, we were proud to award top-performing provider groups up to \$450,000 for their successes in closing member care gaps; each of those dollars represents a collaborative effort to improve members' lives. In 2021, we hope not only to repeat that success but to build upon it.

2021 Behavioral Health Provider Bonus Program

Behavioral Health providers that participate in this program are eligible for cash bonuses for Follow-Up After Hospitalization for Mental Illness (FUH) and Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET). For full details, call the Quality team at (855) 866-5462.

- FUH—Discharged members (6+ years) who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner.
- IET—Adolescent (13+ years) and adult members with a new episode of alcohol or other drug abuse or dependence who received treatment.

Call Molina's Quality team at **(855) 866-5462** to participate.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](https://www.molinahealthcare.com).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.