

Provider Memorandum

Molina's Routine Vision Service Vendor Changing on August 1, 2021

Molina Healthcare of Illinois (Molina) will be moving from March Vision to Avēsis Vision ([Avēsis.com](https://www.avesis.com)) beginning on August 1, 2021. Avēsis has been our provider partner for the dental care of our members since 2013.

Benefits will remain the same for members. Through Avēsis, Molina will cover basic/routine vision care, including vision exams, a selection of eyeglasses (frames and lenses), diabetic retinal exams, and glaucoma screening. Members don't need Prior Authorization (PA) for routine services.

Join the Avēsis Network

We encourage all eyecare providers to contract with Avēsis to prevent any service disruptions or gaps in care. Contact Avēsis Provider Services at **(855) 214-6777** or [EyeCareServicesCredentialing@Avēsis.com](mailto:EyeCareServicesCredentialing@Avesis.com). You can also start the process on [Avēsis' Provider Contracting page](#).

Member Transition

To ensure no disruption to members, Avēsis will allow 90 days for continuation of care from the start of the program on August 1, through October 31, 2021. This means you **can** treat both Medicaid and MMP/Duals members while your providers are being enrolled with Avēsis.

Claims submitted during this period **must** be accompanied by a W-9 form. If you have not done so already, please send all enrollment documentation to Avēsis to remain eligible to bill for services rendered to Molina members after the 90-day continuation of care period has ended on October 31.

Timely Filing of Claims

Providers should submit claims directly to Avēsis for dates of service on and after August 1, 2021. When submitting claims, please follow timely filing guidelines of **180 days for Medicaid**, and **365 days for MMP/Duals**. Note that **Avēsis' Payer ID is 87098**.

Send claims to Avēsis at:

Avēsis Third-Party Administrators
P.O. Box 38300
Phoenix, AZ 85069-8300

Avēsis Call Center

The phone numbers members use for Avēsis will remain the same. Now they will cover both dental and vision services: **Medicaid (866) 857-8124, MMP/Duals (855) 704-0433**. Providers may also use these numbers to help book eyecare appointments for members; simply select “provider” at the first prompt.

Avēsis Vision will begin taking calls for Molina member appointments on Monday, August 2. The last calls being handled by March Vision will be on July 30.

Questions?

We’re here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina’s Service Area](#) page at MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina’s provider email list. [Click here](#) to get started.

Note: Molina’s website and documents are best viewed in Google Chrome or Microsoft Edge.