

# Provider Memorandum

## Avēsis Becoming Ophthalmology Service Vendor On January 1, 2022

Molina Healthcare of Illinois (Molina) will be delegating ophthalmology services, including claims and utilization management, to Avēsis ([Avēsis.com](https://www.avesis.com)) beginning on **January 1, 2022**. Avēsis has been our provider partner for the dental care of our members since 2013 and assumed responsibility for routine vision care on August 1 of this year.

### Prior Authorization

While members don't need Prior Authorization (PA) for routine vision services, many medical (ophthalmological) eye care services **will** require PA. Please refer to Avēsis' online PA tools:

- Go to [Avēsis.com](https://www.avesis.com) and log into the provider portal ([avesis.com/commercial3/providers/index.aspx](https://avesis.com/commercial3/providers/index.aspx)).
- Select the Documents folder, then select Fee Schedule.
- The fee schedule has a column on the far right labeled Prior Auth.
- A "Y" in this column means that Prior Authorization is required.

### Facilities, Take Note

Beginning January 1, 2022, eye-related medical claims for both Medicaid and MMP will transition to Avēsis. **Ophthalmologists claims** are to be submitted to **Avēsis** for dates of service on and after January 1, 2022. Avēsis' Payer ID is **87098**.

**Facility claims** for related services, whether outpatient hospital or ambulatory surgical centers, will continue to be submitted to **Molina**.

### Continuity of Care

Molina will allow for the safe transition of members with minimal service disruption by honoring the member's existing service plan, level of care, and providers for 90 days.

For additional details, visit Molina's Frequently Used Forms page and download [Avēsis Ophthalmology Quick Reference Guide/FAQ](#).

**Important:** We encourage all ophthalmologists to begin the contracting process with Avēsis to prevent any service disruption.

## Join the Avēsis Network

We encourage all eyecare providers to contract with Avēsis as we continually strive to eliminate gaps in care. Contact Avēsis Provider Services at **(855) 214-6777** or [EyeCareServicesCredentialing@avesis.com](mailto:EyeCareServicesCredentialing@avesis.com). You can also start the process on [Avēsis' Provider Contracting page](#).

## Timely Filing of Claims

Providers submitting claims to Avēsis should follow timely filing guidelines of **180 days for Medicaid**, and **365 days for MMP/Duals**. Note that **Avēsis' Payer ID is 87098**. Send claims to Avēsis at:

Avēsis Third-Party Administrators  
P.O. Box 38300  
Phoenix, AZ 85069-8300

## Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](http://MolinaHealthcare.com).

## Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

## Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.