

# Provider Memorandum

## Molina Implementing Cotiviti Coding Validation for Inpatient Claims Reviews

Beginning **January 1, 2022**, Molina Healthcare of Illinois (Molina) will be using Cotiviti to conduct post-payment reviews of inpatient claims to verify payment accuracy of our facilities. This will not impact 2021 dates of services.

Cotiviti is a Business Associate of Molina Payment Integrity (PI) department as defined in 45 CFR, Section 160.103 of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and will perform its responsibilities on behalf of Molina in full compliance with HIPAA requirements.

### What You Should Expect

- Claims will be identified for post-payment audit based on standard clinical or correct coding criteria.
- These audits will **not** conduct medical necessity reviews and will **not** result in denial of services for medical necessity.
- If a claim is identified for audit, your remit-to address will receive a letter requesting medical records for specific paid claims. You will have 30 days to provide the requested medical records to Cotiviti.
- If records are not received within the required time frame, you will receive a second notice. Failure to submit the requested records may result in an administrative denial and recovery of the original payment.
- Should the review of the medical record result in an overpayment finding, you will receive an Audit Determination letter from Cotiviti explaining the results of the audit.
- If you disagree with the Audit Determination, you will have 30 days or as required by contractual guidelines to submit a request for reconsideration with supporting information to Cotiviti.
- If you do not respond to these notifications, we assume you agree, and Molina will proceed with a payment adjustment in accordance with your contract.

We ask all providers to assist in providing Cotiviti with the information necessary to complete these reviews to the same extent Molina staff would be allowed.

If you have any questions, please contact your Provider Network Manager. We appreciate your participation in our network, and your dedication to the health and welfare of our members and your patients.

## **Questions?**

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](http://MolinaHealthcare.com).

## **Availity Provider Portal**

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

## **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.