

Provider Memorandum

Improve Service and Increase Efficiency: Enroll in EFT/ERA

Molina Healthcare of Illinois (Molina) continually strives to ensure the best possible care for our valued members through our network of preferred providers. Part of achieving this is to help make administrative operations run as efficiently as possible. To that end, Molina requires that all providers in our network register for Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA).

EFT/ERA Increases Provider Efficiency

Molina believes that helping to increase provider efficiency also improves service to Molina members. With EFT/ERA, your admin staff will enjoy these conveniences:

- Faster payment—processing can take as little as three days or less.
- View, print, download, and save a PDF version of the Explanation of Payment (EOP) for easy reference—no paperwork to store.
- Search for a historical EOP (also called Remittance Advice) by claim number, member name, etc.
- Have files routed to your ftp site and/or associated clearinghouse.
- Register multiple users from your practice/facility.
- Plus, EFT/ERA registration is **free of charge**.

How to Enroll in EFT/ERA

To enroll, please visit our vendor's website, [Change Healthcare ProviderNet](#). Log in or register, and follow the simple steps as prompted. If you have any questions during this process, contact Change Healthcare Provider Services at wco.provider.registration@changehealthcare.com or (877) 389-1160.

Learn More

Step-by-step enrollment instructions are found on [this page of MolinaHealthcare.com](#). You can also visit [Molina's EFT/ERA Frequently Asked Questions \(FAQ\) page](#).

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](#).

Join Our Email List

Join Molina's provider email list! Be the first to receive news and updates about Molina services delivered automatically to your inbox. [Simply click here](#), fill out the form, and submit to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.