Provider Memorandum

MMP/Medicare Authorizations: Fax Number Updates

Molina Healthcare, Inc. (Molina) has changed its toll-free fax numbers for MMP/Medicare, effective April 5, 2021. The fax numbers have changed, but the process remains the same. Providers should make note of the new toll-free fax numbers for submission to Molina Healthcare of Illinois.

MMP/Medicare Members—All Physical Health and Behavioral Health
Inpatient Auths / Concurrent Reviews / Admission Notifications / Discharge Notifications:
      Fax: **(844) 834-2152**

MMP Members—All Physical Health and Behavioral Health
Prior Authorizations:
      Fax: **(844) 251-1451**

Outpatient Requests

The process for obtaining prior authorization **has not** changed. You should complete and submit a Prior Authorization Request form with all pertinent information and medical notes as applicable.

Inpatient Requests

The process for obtaining initial authorization and continued stay authorization **has not** changed. Please continue to submit admission notifications and continued stay clinical per the current requirements.

Advanced Imaging and Transplant Requests

The process for obtaining prior authorization for imaging and transplant requests **has not** changed. Complete a Prior Authorization Request form with all pertinent information and medical notes as applicable and fax to:
      Advanced Imaging Fax: **(800) 540-2406**
      (eviCore) Transplant Fax: **(877) 813-1206**

The processes remain the same. This change is only in the fax numbers you should use to submit for prior authorization and/or notification of admission and clinical for UM review.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.