

Provider Memorandum

Your Information in Molina's Provider Online Directory

Molina Healthcare of Illinois (Molina) reminds you to review and update your practice/facility information in the [Provider Online Directory](#) (POD).

How Do Our Members See You?

Search for your provider name, practice, or facility in [Molina's Provider Online Directory](#) to see how patients perceive you at this moment. You may be surprised that your listing is not an accurate representation.

Is Your POD Info Complete and Correct?

Many Molina members search for Primary Care Physicians, specialists, and other medical and non-medical services through [Molina's Provider Online Directory](#). To give members the highest level of service, Molina requires current, detailed information about each provider in our network.

Help members find you by completing the [Provider Information Update Form](#):

- Update all incorrect or outdated information.
- Verify your contact information, including address, phone, fax, and email.
- Add new information, such as additional providers or locations.
- Specify your office hours and/or telehealth services.
- List all languages spoken by your regular staff.

[The Provider Roster FAQ](#) on MolinaHealthcare.com also contains information and links to help you make updates. If you need further assistance, contact your [Provider Network Manager](#).

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.