

# Provider Memorandum

## Update Your Information in Molina's Provider Online Directory

Molina Healthcare of Illinois (Molina) reminds you to review and update your practice/facility information in the [Provider Online Directory](#) (POD).

### Is Your POD Info Complete...or Even Correct?

Many Molina members search for Primary Care Physicians, specialists, and other medical and non-medical services through [Molina's Provider Online Directory](#). To give members the highest level of service, Molina requires current, detailed information about each provider in our network.

Please take these important steps right away to help members find you:

- Update all incorrect or outdated information.
- Verify your contact information, including address, phone, fax, and email.
- Add new information, such as additional providers or locations.
- Specify your office hours and/or telehealth services.
- List all languages spoken by your regular staff.

[The Provider Roster FAQ](#) on MolinaHealthcare.com contains information and links to help you make updates. If you need further assistance, contact your [Provider Network Manager](#).

### How Do Our Members See You?

Search for your provider name, practice, or facility in [Molina's Provider Online Directory](#) to see how current and potential patients perceive you at this moment. You may be surprised that your listing is not an accurate representation.

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](#).

### Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.