

Provider Memorandum

Correct Waiver Billing Requires Medicaid Provider ID

Effective January 1, 2020, Molina Healthcare of Illinois (Molina) **requires** that providers submitting waiver claims use their **Medicaid Provider ID** (also called HFS Legacy Provider Number) **not** their National Provider Identifier (NPI). This change is **required** by the Illinois Department of Healthcare and Family Services (HFS).

Billing With Your Medicaid ID

Use the enrolled Medicaid ID with the corresponding provider type, taxonomy, and category of service for waiver services. **Note:** Even if you also have a registered NPI, only bill with your registered Medicaid ID. **Do not** bill with both your NPI and Medicaid ID.

You, the provider, will report your Medicaid ID on the Illinois Association of Medicaid Health Plans (IAMHP) Roster; then Molina will load it into our system. We encourage providers to bill via EDI clearinghouse (Molina payer ID **20934**) or the [Avality Provider Portal](#).

Molina **requires** that the Medicaid ID billed on the claim matches the provider's IMPACT registration. Molina will **not** process the claim if:

- The Medicaid ID used does not match IMPACT.
- The Medicaid ID used is not registered for the appropriate provider type, category of service, specialty, etc.
- The NPI is present on the claim upon entering our system.

The Medicaid ID used on the claim must also match the corresponding member's waiver type. For example, a Medicaid ID registered as "provider type 090: Waiver service provider – Elderly" should **not** be billed on a claim for a member who has a Traumatic Brain Injury (TBI) waiver.

The Exception

Supportive Living Facilities (SLF) are **required** to bill with their NPI. SLF is defined as a facility that combines apartment-style housing with personal care and other services, where residents can live independently and take part in decision-making.

Waiver Billing Process

Providers are strongly encouraged to do their billing via EDI clearinghouse. Change Healthcare is Molina's gateway clearinghouse, but you may use the clearinghouse of your choice. Submit claims directly to the clearinghouse using Molina's **Payer ID 20934**.

To register, simply go to [ChangeHealthcare.com](https://www.changehealthcare.com) after getting your first Molina check. Call (877) 389-1160 or email WCO.Provider.Registration@changehealthcare.com with questions about the registration process.

More Information

Additional details and examples are available in the provider memos dated November 21, 2019 ([reference the 2019 memo](#)), and August 24, 2020 ([reference the 2020 memo](#)). Contact your [Provider Network Manager](#) with any additional questions.

For complete details on waiver and all types of billing, reference the [IAMHP Comprehensive Billing Manual](#) online.

Many providers benefit from interactive, live instruction. Join us for one of our many live webinars in our [Provider Education Series](#). At the end of each session, you will have an opportunity ask questions and get clarification from Molina team members.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](https://www.MolinaHealthcare.com).

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Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.