![Molina Healthcare logo]

Provider Memorandum

Prior Authorizations Will Transition Back to Molina and Away from eviCore

Effective September 1, 2021, Prior Authorization (PA) requests and medical coverage appeals that are currently being submitted through eviCore healthcare (eviCore) will transition back to Molina Healthcare. This change will apply to all Molina lines of business.

This will impact Prior Authorizations and appeals for the following specialized services:
- Imaging and Special Tests:
    - Advanced Imaging (MRI, CT, PET, Selected Ultrasounds).
    - Cardiac Imaging.
- Radiation Therapy.
- Sleep Covered Services and Related Equipment.
- Molecular and Genomic Testing.

Where Do Providers Send Authorizations for Services On or After September 1?

Prior Authorization requests should be submitted though the [Provider Portal](#) or by using the appropriate fax number for the request type as listed in the [Prior Authorization Pre-Service Review Guide](#). **The [Portal](#) is the preferred method.**

Imaging and Special Tests should be faxed to **(877) 731-7218 for Medicaid and MMP**. Radiation Therapy, Sleep Covered Services and Related Equipment, and Molecular and Genomic Testing should be faxed to **(877) 731-7218 for Medicaid**, and **(844) 251-1451 for MMP**. All faxed requests **must** include a completed Prior Authorization Request form found on the [Frequently Used Forms page](#)of the Molina provider website.

Learn more about Molina's Prior Authorization requirements, including where to submit PA requests, at [MolinaHealthcare.com](#). The Molina provider website includes the [Prior Authorization Pre-Service Review Guide](#), the downloadable [Prior Authorization Codification List](#) for services that require Prior Authorization, and Molina's convenient [Prior Authorization LookUp Tool](#).

Important: Benefits will vary based on the member's coverage and the service being rendered. Always check the member's eligibility through the [Provider Portal](#) or by calling the Molina Member Services team at **(855) 687-7861**.

Thank you for your ongoing care of Molina members. Questions regarding this transition or Prior Authorization requirements can be directed to your Provider Network Manager or the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](#).

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.