

Health Plan Name	Link to list of Prior Authorization requirements for Healthcare Services	Link to formulary with prior authorization requirements for Medications	Total # of prior authorization requests for physical health services	Total # of prior authorization requests denied for physical health services	Total # of prior authorization denials for physical health compared to total # of services provided (%)	Total # and percentage of claims payments for services with PA for physical health	Total # of prior authorization requests for behavioral health services	Total # of prior authorization requests denied for behavioral health services	Total # of prior authorization denials for behavioral health compared to total # of services provided.	Total # and percentage of claims payments for services with PA for behavioral health
Molina Medicaid	https://www.molinahealthcare.com/providers/il/medicaid/forms/fuf.aspx	https://www.molinahealthcare.com/providers/il/medicaid/drug/formulary.aspx	83,484	13,794	13974/3698273 = 0.37%	69690/3698273 = 1.88%	1,819	57	57/621403 = 0.009%	1762/621403 = 0.292%

Total # of prior authorization requests for pharmaceuticals	Total # of prior authorization requests denied for pharmaceuticals	Total # of prior authorization denials for pharmaceuticals compared to total # of Rx's provided.	Total # and percentage of claims payments for services with PA for pharmaceuticals	Total # of appeals for physical health	Total # of appeals upheld for physical health	Total # of appeals with decision overturned for physical health	Total # of appeals for behavioral health	Total # of appeals upheld for behavioral health	Total # of appeals with decision overturned for behavioral health	Total # of appeals for Rx	Total # of appeals upheld for Rx	Total # of appeals with decision overturned for Rx	# 1 denial reason for physical health PA	# 2 denial reason for physical health PA	#3 denial reason for physical health PA
38184	13609	13609/3301590 = 0.41%	45021/3301590 = 0.01%	2975	1739	1236	139	97	42	334	87	247	Denied Medical Necessity Criteria Not Met Medical Director	Denied Not a Covered Benefit	Denied Non Participating Provider

#4 denial reason for physical health PA	#5 denial reason for physical health PA	# 1 denial reason for BH PA	# 2 denial reason for BH PA	#3 denial reason for BH PA	#4 denial reason for BH PA	#5 denial reason for BH PA	# 1 denial reason for Rx	# 2 denial reason for Rx	#3 denial reason for Rx	#4 denial reason for Rx	#5 denial reason for Rx	Average time between submission of a complete PA request and response for physical health	Average time between submission of a complete PA request and response for behavioral health	Average time between submission of a complete PA request and response for Rx
Denied Additional Information Not Received	Denied for Readmission	Denied Medical Necessity Criteria Not Met Medical Director	Denied; Administrative	Denied Not a Covered Benefit	Denied Non Participating Provider	-	Criteria Not Met	Insufficient Info	Medical Necessity	Non-Covered benefit	Administrative	Expedited: Non AI: 23.8 H / AI: 110 H Standard: 54.5H	Expedited: 23.4 H/ Standard: 28.3 H	Expedited 13 H Standard: 13.1 H