



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • August 5, 2022

URGENT ACTION REQUIRED IF NOT SET UP FOR ELECTRONIC FUNDS TRANSFER

Molina Healthcare is working to simplify and improve payment transactions for your business, offering more choice in payment methods. Beginning **August 30**, Molina will partner with Change Healthcare and ECHO Health, Inc. (ECHO) to provide payment solutions to better meet provider needs.

It is important that you establish your payment preferences with ECHO no later than **August 23** to ensure that your payments are routed according to your desired payment methodology. You should have already received a notification with instructions detailing our new payment options and how to manage them through ECHO.

Electronic Funds Transfer (EFT): If you are already enrolled for EFT payments with Molina, your EFT election will be automatically carried forward. We encourage providers who have not yet registered for EFT, to register for EFT payments. Registering for single payer (Molina) EFT payments through ECHO is free of charge. EFT payments offer advantages over paper checks, including faster receipt of funds, electronic 835s and EOPs at your fingertips.

Providers enrolled with ECHO Health's All Payer Automated Clearing House (ACH): If you are enrolled with ECHO Health's All Payer ACH solution, your ACH enrollment will be applied to Molina payments as well.

Providers currently receiving paper checks from Molina: If you are currently receiving paper checks, and have not established payment preferences with ECHO, you will DEFAULT to virtual credit card (VCC) payments. Providers receiving and processing VCC payments will incur the usual/customary merchant fees associated with the processing of a credit payment. If you do not wish to receive VCC payments, you must opt-out.

- **To opt-out ahead of launch:** Go to <https://echovcards.com/letter> and use your Tax ID and the verification access code provided in our first letter to select your payment preferences.
- **To opt-out after launch:** Follow the instructions on the VCC payment document. Go to <https://echovcards.com> and enter the information from your virtual card payment.

835 Electronic Remittance Advice (ERA): Providers who enroll for EFT payments will continue to receive the associated ERAs from ECHO with the Change Healthcare Payer ID. Please make sure that your Practice Management System is updated to accept the Change Healthcare Payer ID: **38334**. All generated ERAs will be accessible to download from the ECHO provider portal www.providerpayments.com.

If you have questions about how to set your payment preferences, ECHO has a provider services team available to assist with this transition. You can reach them by calling (800) 946-7758. If you have additional questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department by phone at (947) 622-1230, by email at MHMProviderServicesMailbox@MolinaHealthcare.com. **Please include ECHO Payment Transition in the subject line.**

Thank you for serving Molina members!