



# Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • August 18, 2022

## New Enhancement to the Availity Essentials Provider Portal Prior Authorization Requests

Beginning August 20, 2022, Molina Healthcare of Michigan is offering an AutoAuth enhancement within Availity Essentials on certain Advanced Imaging prior authorizations. This enhancement will help Molina come to a determination more quickly, resulting in a possible auto approval on many Advanced Imaging outpatient service requests.

If your request qualifies for an expedited response, you will receive a secure connection to the MCG Care's AutoAuth workflow. When prompted, answer the additional clinical questions to receive a real-time determination for your request. If your prior authorization does not qualify for an AutoAuth response, it will show "In Progress," and your request will go through the regular prior authorization workflow.

To learn more about the AutoAuth enhancement for Molina Healthcare, we hope you can join us for a live webinar on one of the following dates:

- Monday, August 22; 10-11 a.m. EST
- Wednesday, August 24; 10-11 a.m. EST
- Friday, September 2; 12-1 p.m. EST

To register for one of the above training sessions, log into *Availity Essentials* and proceed to the *Help & Training* section located at the top right of the screen and select *Get Trained*. Once in the training catalog, proceed to the *Sessions* tab at the top of the page and then proceed to the date on the calendar that you would like to register, and you will see the above trainings listed as **Authorization Request and Follow-up for Molina Providers in Michigan – Live Webinar**.

\*To ensure you're ready to take advantage of this enhancement, ask your Availity administrator for the Authorization and Referral Request and Authorization and Referral Inquiry role.

If you have additional questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department by phone at 947-622-1230 or by email at [MHMProviderServicesMailbox@MolinaHealthcare.com](mailto:MHMProviderServicesMailbox@MolinaHealthcare.com).

**Thank you for serving Molina members!**