



Provider Newsletter

For Molina Healthcare of Nebraska, Inc. providers

August 2024

In this issue

- 1 Share the benefits of Molina
- 2 Discover key pharmacy tools and resources
- 3 Encourage well-child checkups
- 4 Guiding parents
- 4 Provider town hall
- 5 Reminder: Submit claims electronically
- 5 Reminder: Key features of availability essentials
- 6 We're here for you

Share the benefits of Molina

We value your partnership and the exceptional care you provide to our members.

By sharing the benefits of Molina, your patients can enjoy a range of exclusive benefits, such as:

- Personalized care plans
- Access to a broad network of amazing doctors, like yourself
- A 24-hour Nurse Advice Line
- Telehealth services
- Healthy rewards
- Value-added benefits

Our dedicated support ensures that your patients receive the care they need, when they need it. Together, we can deliver the highest quality care and improve patient outcomes.

Thank you for helping your patients understand our benefits. We look forward to continuing to work with you to support the health and happiness of our community.



Discover key pharmacy tools and resources

Valuable pharmacy information is only a click away.

Ensuring you have the information you need to provide quality care to our member is a top priority. You can find many helpful pharmacy resources on our Pharmacy page, including the following:

- [The Nebraska Medicaid Preferred Drug List](#)
- [The searchable formulary tool](#)
- [The pharmacy prior authorization form](#)
- Clinical criteria for various medications
- [Step Therapy information, including claims limitations](#)
- Pharmacy billing information
- Pharmacy Drug Monitoring Program [training videos](#) and [registration FAQs](#)
- [Drug recalls](#)



We are committed to ensuring you understand how to navigate our formularies, obtain pharmaceutical authorizations information and submit authorization request. For more pharmacy information, view our [Provider Manual](#). If you have any questions, please don't hesitate to contact your Provider Relations representative.

Encourage well-child checkups



Your role in family health is vital.

Parents rely on your guidance for their child's well-being. As someone parents trust, please encourage them to schedule regular well-child visits for their little ones.

With the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) program, these visits are covered at no cost to children and teens enrolled in Medicaid who are under 21 years old. This includes vaccinations and screenings, like checking for lead exposure. The goal of this program is to identify any

health concerns as early as possible so you can help ensure their child receives the care they need before their condition gets worse. Plus, parents can receive a \$10 gift card from Molina for each well-child visit they complete on time within a 15-month period.

To help ensure your young patients don't miss any of these important checkups, ask parents to schedule their child's next checkup at the end of their current visit. This helps ensure continuity of care and prevent gaps in care.

Well-child visit schedule

You and your staff are invited to attend our next town hall meeting. Come learn about important updates and participate in open discussions on topics that are important to you.

- 3-5 days old
- 1 month old
- 2 months old
- 4 months old
- 6 months old
- 9 months old
- 12 months old
- 15 months old
- 18 months old
- 24 months old
- 30 months old
- Annually through the age of 20

Guiding parents

Primary care providers, you help expectant parents make proactive decisions for their baby's health.

With all the excitement of preparing for a baby, one crucial step that pregnant patients sometimes overlook is selecting a pediatrician for their new little one.

Please encourage your pregnant patients to start this process early and discuss the benefits of selecting a pediatrician before their baby arrives. Encourage parents to consider factors like location, office hours, communication style, and care philosophies to help them find a pediatrician who will be a good fit for their family.



You can also use our online Provider Directory to refer them to a pediatrician in our network. If you need any assistance in helping our members find a pediatrician, please call us. We're here to support you in ensuring every child receives the best start in life. You can reach us at (844) 782-2018, Monday through Friday, 8 a.m. to 6 p.m. CT.

Provider town hall

Join us at our next town hall is in September.

You and your staff are invited to attend our next town hall meeting. Come learn about important updates and participate in open discussions on topics that are important to you.



Date:
Thursday, Sept. 26, 2024



Time:
11 a.m. CT

Please RSVP on the Training & Resources page of our website. If you have any questions or need assistance, please email NEProviderRelations@MolinaHealthcare.com. To view the previous town hall presentation, please visit Molina's [Training and Resources webpage](#).

Reminder: Submit claims electronically

Electronic claims reduce errors, speed up processing, and ensure timely reimbursements.

Molina wants to remind you to submit both primary and secondary claims electronically. To submit your claims electronically, use the Availity Essentials provider portal or your electronic data interchange (EDI) clearinghouse. When submitting claims using an EDI clearinghouse, be sure to include our payer ID: MLNNE.

If you're unable to submit claims electronically, please mail paper claims to the following address:



Molina Healthcare of Nebraska,
Inc.
PO Box 93218
Long Beach, CA 90809-9994



Reminder: Key features of Availity Essentials

The Availity Essentials provider portal does more than support electronic claims submissions.

You can also use it to view claims statuses, submit corrected claims, review eligibility and benefit information, and file appeals.

For training on the Availity Essentials provider portal, register for a training webinar. To register for a training webinar, log in to your Availity Essentials account, click Help & Training, and then select Get Trained.

If your organization hasn't already registered for the Availity Essentials provider portal, please visit [availity.com/MolinaHealthcare](https://www.availity.com/MolinaHealthcare) and click Register. If you need help registering, call (800) 282-4548, Monday through Friday, 7 a.m. to 7 p.m. CT.

We're here for you.

You can count on us to support you. Contact us whenever you need help.

Claims

Availity Essentials Portal
(800) 282-4548
Monday-Friday
7 a.m.-7 p.m. CT

Compliance 24/7 Alertline

(866) 606-3889
Report fraud, waste and abuse
24 hours a day, 7 days a week,
365 days a year

Contracting

NEContracting@MolinaHealthcare.com

Member Services

(844) 782-2018 (TTY: 711)
Monday-Friday
8 a.m.-6 p.m. CT

Molina Dental Services

MDVSPProviderServices@MolinaHealthcare.com

Provider Contact Center

(844) 782-2678
Monday-Friday
7 a.m.-6 p.m. CT

Provider Relations

NEProviderRelations@MolinaHealthcare.com

SkyGen Provider Services

(855) 806-5192
Monday-Friday
7 a.m.-8 p.m. CT

