

# Changes to our dental benefits administrator

Effective January 1, 2021, Senior Whole Health of New York (SWH of NY) will transition the administration of our dental benefits, contracting and credentialing from Skygen USA to DentaQuest. This is a collaborative move and we anticipate a smooth transition with no disruption to your patients or practice. DentaQuest is currently reaching out to all dentists treating SWH of NY members through the Skygen USA network with the purpose of initiating contracting and ensuring continuity of care for your patients.

DentaQuest is an experienced national dental benefit management leader committed to helping improve the oral health of your patients and our members. SWH of NY is confident in DentaQuest's administrative efficiencies which include prior authorization and claims processing turnaround times as well as improved communication with its network of dentists.

Please see the FAQ on our website with detailed information regarding this transition. If you have additional questions, please contact the Senior Whole Health Provider Relations Department:

Phone: 1-877-353-9819

Email: [SWHProviderRelationsNY@magellanhealth.com](mailto:SWHProviderRelationsNY@magellanhealth.com)