MOLINA HEALTHCARE

PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

Molina Provider Portal Moving to Availity
Information for all network providers

As a Molina Healthcare Provider Portal registered user, you are receiving this communication as a reminder to confirm you are signed up for the Availity Provider Portal. Molina wants to help ensure you have a smooth transition to Availity.

Molina has chosen Availity as its exclusive Provider Portal. Throughout 2021, Molina's Provider Portal, including all features, functionality and resources will transition to Availity. This is a phased transition, with access to both the Molina Provider Portal and the Availity Portal being available as features and functionality are deployed on Availity's Portal. We want to encourage you to take action now to register and attend training with Availity. Providers who currently utilize Availity for Managed Care Plans already have access to Molina on Availity.

Availity Portal:

Get started at www.availity.com/molinahealthcare.

Features currently available include submitting new claims, correcting claims, accessing claims reports and claim status, adding attachment, eligibility verification and Electronic Remittance Advice (ERA).

Once registered with Availity, providers will have access to the Availity Portal training by following these steps:
1. Log in to Availity Portal
2. Select Help & Training > Get Trained
3. In the Availity Learning Center (ALC) that opens in a new browser tab, search the catalog and enroll for this title: *Availity Overview for Molina Providers - Recorded Webinar*

For questions about enrolling in courses email training@availity.com.

Atypical Providers: Once registered with Availity, under "News and Announcements" select "Atypical Providers: Here's your Ticket to Working with the Availity Portal" to view training sessions.

If you would like to receive training updates, please reach out to OHProviderRelations@MolinaHealthcare.com and include your email address and Tax Identification Number in your message to be added to the mailing list.

Molina Provider Bulletin
Information for all network providers

Molina has over 12 years of Provider Bulletins on our Provider Website at www.MolinaHealthcare.com/OhioProviders, under the Communications tab, on the Provider Bulletin page. Molina Provider Bulletins are filled with information that includes:
- Updates to the PA Code List
- Changes in policies that could affect claim submission
- Billing procedures, payments or appeals

Questions?
Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)

Email us at OHProviderRelations@MolinaHealthcare.com

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The Special Provider Bulletin is a newsletter distributed to all network providers serving beneficiaries of Molina Healthcare Medicaid, Medicare, MyCare Ohio and Health Insurance Marketplace health care plans.

- Updates to the Provider Portal

To join the Molina Provider Bulletin distribution list select "click here" on the Provider Bulletin page or email us at OHProviderBulletin@MolinaHealthcare.com with the following information:

- Provider Name
- Provider Tax Identification Number (TIN)
- Provider Email Address