MOLINA HEALTHCARE

PROVIDER BULLETIN
A bulletin for the Molina Healthcare of Ohio provider networks

Provider Network Management (PNM) Source of Truth
Information for Medicaid and MyCare Ohio providers

Effective Oct. 20, 2023, Medicaid managed care organizations (MCO), the OhioRISE plan and MyCare Ohio plans must use provider data from the Ohio Department of Medicaid (ODM) Provider Network Management (PNM) module as the official system of record, also known as the "Source of Truth" for provider data.

It is imperative that providers ensure the ODM PNM system is updated to reflect your organization's current information, including provider affiliations (rendering practitioner to rendering group), service location adds and terms and all other demographic changes. MCOs will be receiving this data daily from ODM starting Oct. 20, 2023, to incorporate into our systems. After that date, Molina will only be able to use PNM information received from ODM as the Source of Truth for all provider data for the Medicaid and MyCare Ohio product lines. If provider data in the PNM for your organization does not match the provider data submitted on a claim, the claim will be denied.

Find the PNM Module at ohpnm.omes.maximus.com/OH_PNM_PROD.

As of Oct. 20, 2023, Molina will only require providers to send delegated provider rosters or Provider Information Update Forms (PIFs), located on the Molina Provider Website, under the "Forms" tab, for the following updates:
- PCP member capacity by location
- Change in accepting new members
- Provision of Telehealth Services
- Tax ID changes
- Nursing Facility Change of Ownership (CHOP)

For additional information, view the ODM Press – September 29, 2023 ODM provided newsletter, located at managedcare.medicaid.ohio.gov/news, on the "News for Providers" page.

Questions?
Provider Services – (855) 322-4079
Monday - Friday: 7 a.m. to 8 p.m. for Medicaid, 8 a.m. to 6 p.m. for MyCare Ohio, and 8 a.m. to 5 p.m. for Medicare and Marketplace

Email us at OHProviderRelations@ MolinaHealthcare.com

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