

June 16, 2023

Provider Notice

Electronic Visit Verification Service Claims Submissions

Electronic Visit Verification (EVV) for Skilled Services to go live!

On July 9, 2023, Molina Healthcare of Virginia (Molina) will also include Skilled Home Health service codes for Nursing (LPN's and RN's) and Therapy (Speech, Occupational and Physical) services. The addition of these service codes is a statewide mandate from the Department of Medical Assistance Services.

The Molina Skilled Home Health soft launch or testing period will begin July 9, 2023, and will remain in effect until December 1, 2023. The testing period will allow claims to pass through the system, even if EVV data is incomplete, and give you feedback on errors. Claims will deny for missing or incomplete EVV data on the 837I after December 1, 2023.

Follow the steps below to submit Skilled Home Health claims compliant with Virginia's EVV requirements.

What you need to do

- Molina requires Skilled Home Health agencies to submit EVV complaint 837i claim forms for all EVV required services
- Beginning July 9, 2023, please submit all EVV claims through Molina's existing clearinghouse (ChangeHealthcare)
- Providers must complete the required EVV fields as advised by the 837i companion guide to avoid claim denials
- Required Data Elements – 6 Federal Minimum Requirements
 - Individual receiving service
 - Date of service – beginning and ending
 - Type of service being performed
 - Individual performing the service
 - Location of the service
 - Time the services begin and end

Note: When possible, provider agencies should refer to the DMAS provided 837i companion guide

Questions?

If you have any questions about meeting the necessary EVV requirements or need support, please contact William.Thompson@MolinaHealthcare.com or call at (804) 258-2747.

Thank you,

Molina Healthcare

