

# Provider notice

## Patients have the option to access their pharmaceutical needs through CVS Caremark digital Tools

CVS Caremark provides members the ability to access any of their daily pharmaceutical needs by simply using the CVS Caremark digital tools. Providers are strongly encouraged to inform their patients of these tools to help simplify members in their everyday pharmaceutical needs.

Members can access Caremark CVS digital tools by downloading the CVS Pharmacy Mobile App or logging on to [www.caremark.com](http://www.caremark.com) on their desktop. Once members are logged on, they can set up an account by creating a username and password. After an account has been created, member will have easy access to complete the following daily needs:

- Refill prescriptions
- Check refill status
- View Rx status
- Access Help center
- Identify pills
- Check status of prior authorization

Please contact Molina Provider Service Representative at [MCCVA-Provider@molinahealthcare.com](mailto:MCCVA-Provider@molinahealthcare.com) with any questions.