

Provider Bulletin

Molina Healthcare of Virginia, LLC.

July 2, 2024

Outpatient Therapy Provider Authorization Submission Guidance

Molina Healthcare is providing guidance on the proper way to submit Outpatient Therapy Provider Authorizations. When you submit an authorization request for outpatient therapy services, please refer to the Prior Authorization Look-up Tool on the provider's website, linked below.

[Molina Healthcare of Virginia Providers](#)

Services should be requested based on the increment descriptor within the CPT code description. Your accurate submission of these codes is crucial to the success of our billing and processing systems.

For example:

- CPT code 97110 Therapeutic Px 1 or GT areas, each 15-minute exercise.
This code should be submitted with 1 unit = 15 minutes.
- If there is no unit descriptor within the CPT code description, it's important **to submit the code with 1 unit = 1 visit/occurrence**. This is to ensure accurate billing and contribute to efficient processing, which will prevent delays and potential errors.

Questions?

If you have any questions or need clarification, please contact Molina's Provider Contact Center at **(800) 424-4518** or your dedicated Molina Provider Services representative at MCCVA-Provider@MolinaHealthcare.com. They are here to assist you.

Thank you,

Molina Healthcare