Provider Notice

Thank you for being a Molina Complete Care (MCC) network provider and helping us provide high quality health care services to our members. As part of our effort to ease provider administrative work and ensure our members live healthier lives, we continue to refine our prior authorization (PA) requirements. We do this by adding and removing PA requirements for certain medications and services.

The chart below shows changes with an effective date of July 1, 2021.

IP/OP*	OP UM Type	Proc/HCPCS Code	Code Description	PA Change Type (Add/Remove)
OP	DME	E0466	Home Ventilator, Any Type, Used with Non-Invasive Interface, (e.g., Mask, Chest Shell)	Add

If you have members needing services that have been added to this list, please submit a prior authorization request before the member's next appointment or prior to initiating therapy. Submit requests to MCC by faxing a completed prior authorization form to 1-866-210-1523 for CCC Plus or 1-855-769-2116 for Medallion 4.0. You can access the form on the provider pages of our website at www.MCCofVA.com under the "Forms" section.

We'll notify you of any further changes.

Please visit www.MCCofVA.com to view the full list of medications requiring a prior authorization.

If you have any questions, comments or concerns about these changes and/or this process, please call us at 1-800-424-4524 for CCC Plus and 1-800-424-4518 for Medallion 4.0.

If you also treat DSNP members, please refer to the authorization list located at www.mccofva.com/dsnp. If you have questions or need prior authorization for a DSNP member, call 1-800-424-4495.