



Introducing a new provider enrollment solution

The Virginia Department of Medical Assistance Services (DMAS) launched a new portal to manage provider enrollment – the Provider Services Solution (PRSS). The platform is user-friendly and makes it easier to enroll and access the information you need.

All Medicaid managed care network providers must enroll through PRSS to comply with the federal requirements in the 21st Century Cures Act. Fee-for-service (FFS) and dually contracted providers are already using PRSS to manage enrollment and do not have to re-enroll.

Getting started

As a new participating provider, you need to create a PRSS portal online account.

1. Create an account:

- **Click** on the [enrollment link](#).
- **Select** *Provider Enrollment* from the main menu, then *New Enrollment*.
- **Complete** the enrollment pre-checklist.

Note: Submit only one enrollment application, even if you participate with more than one managed care organizations (MCO). The application process allows you to select multiple MCO plans. You must select each plan within the enrollment process, including Molina.

2. Review your enrollment status:

- **Visit** the [main menu](#).
- **Select** *Provider Enrollment* from the, then *Enrollment Status*.
- **Enter** the enrollment application tracking number received when you enrolled, to validate your enrollment, make changes, and check member eligibility.

Provider resources

Visit the Medicaid Enterprise System (MES) [website](#) for provider training resources, including information on how to:

- Access MES
- Enroll as a provider
- Use the provider and MCO portals

Questions

For questions about the portal, call the PRSS Provider Enrollment Helpline at (804) 270-5105 or (888) 829-537. You can also email the Gainwell Technologies Customer Service Account Team at vamedicaidproviderenrollment@gainwelltechnologies.com.

Contact your Network representative at MCCVA-Provider@molinahealthcare.com, with any additional questions.

Thank you

Molina Healthcare