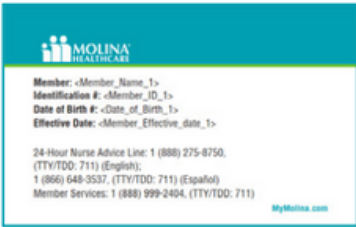



Program	Molina Medicaid BadgerCare Plus (BC+) and SSI (Supplemental Security Income)	My Choice Wisconsin Medicare Dual Advantage, Family Care, Family Care Partnership
Provider portal	Availity: provider.MolinaHealthcare.com	MIDAS: mcfc-midas.com Including Residential Provider Vacancies
ID cards		
Provider contracting	MHWIProviderNetworkManagement@MolinaHealthcare.com	
New Provider Contract Requests for Health Plan and LTSS	<p>Currently, Molina Healthcare of Wisconsin and My Choice are not accepting new provider contract requests for either Health Plan or Long Term Support Service (LTSS) services. This pause is due to ongoing integration and restructuring efforts. We will reassess the network status after January 1, 2024. For the latest information, go to molinahealthcare.com (HP) and mychoicewi.org (LTSS).</p>	
Provider Servicing (general questions, portal support, resources, etc.)	MHWIProviderNetworkManagement@MolinaHealthcare.com	
Credentialing	MHWIProviderNetworkManagement@MolinaHealthcare.com	
Provider data & demographics (including change of ownerships)	MHWIProviderNetworkManagement@MolinaHealthcare.com	
Eligibility verification	<ul style="list-style-type: none"> • 270/271 Eligibility and benefit inquiry and response transactions • Availity • Call the contact center at (855) 326-5059 	<ul style="list-style-type: none"> • ForwardHealth • MIDAS
Payer ID	ABRI1	<p>Medicare & Family Care Partnership Claims:</p> <ul style="list-style-type: none"> • For claims processed by TriZetto/Cognizant, the payer ID is 27004 <p>Family Care Claims:</p> <ul style="list-style-type: none"> • For claims processed by WPS, the payer ID is SX022

Program	Molina Medicaid	My Choice Wisconsin
Minimum Fee Schedule for Home and Community-Based Services (HCBS)	N/A	mychoicewi.org/providers/hcbs hcbsminimumfeeschedule@molinahealthcare.com
Claims submission	Electronic Data Interchange (EDI) or online direct entry on Availity . Paper claims: Molina Healthcare of Wisconsin, Inc. PO Box 22815 Long Beach, CA 90801	Medicare & Family Care Partnership: Cognizant web portal Paper claims: Cognizant My Choice Wisconsin PO Box 7000 Columbia, MD 21045 Family Care: MIDAS Portal Fax: (608) 327-6332 Paper claims: WPS My Choice Wisconsin C/O WPS Health PO Box 211595 Eagan, MN 55121
Claim status	Availity EDI 276/277 transactions	MIDAS
Member services	888) 999-2404	(800) 963-0035
Provider services	(855) 326-5059	(800) 963-0035
Provider manual	Molina Medicaid Provider Manual	My Choice Provider Handbook
Website	molinahealthcare.com/wi	mychoicewi.org