

Payments Made Easy

Molina Wisconsin is happy to share our monthly resource called *Payments Made Easy*, that brings you billing tips, tricks, and trends to help your claims get paid correctly and quickly.

October 2022

EFT Enrollment: Molina is committed to offering providers payment options that allow for quick reimbursement and efficient payment reconciliation. To accomplish this, Molina recently partnered with Change Healthcare and ECHO Health, Inc. to provide new electronic payment methods. To update your payment preferences, visit

<u>https://enrollments.echohealthinc.com/EFTERAInvitation.aspx?tp=MDAzMDg=</u>. For additional resources, reference the Molina Public Website here.

Balance Billing: Balance billing a Molina Member for Covered Services is prohibited, other than for the Member's applicable copayment, coinsurance and deductible amounts. Providers contractually agreed that under no circumstance shall a Member be liable to the Provider for any sums that are the legal obligation of Molina to the Provider. Providers are responsible for verifying eligibility and obtaining approval for services that require prior authorization, before services are rendered.

MCG AutoAuth Advanced Imaging Prior Authorization: Having a prior authorization on file for required services can help eliminate claims payment issues. Molina offers immediate determination for Advanced Imaging Prior Authorization requests for Marketplace and Medicaid. This system can be accessed electronically via the provider portal and is available 24 hours per day, 7 days per week. This method of submission is an alternative to the existing fax / phone / email process.

For step by step instructions, please visit the Molina public website here.

MCG AutoAuth will soon be expanding to Medicare, keep an eye out for a release date.

Claim Status & Eligibility: Instead of calling to check claim status or to verify a member's eligibility, you can utilize Availity, Molina's provider portal, to get instant answers. For more information, visit <u>availity.com/molinahealthcare</u> or ask your Provider Network Manager.

If there are additional team members that you would like added to this distribution list or if you have any questions, please reach out to your Provider Network Manager at WIProviderNetworkManagement@MolinaHealthCare.Com.

All the Payments Made Easy campaigns can be viewed on the Molina public website.

Register Now for Availity, Molina Healthcare's Inc. (Molina) New Provider Portal Learn how Molina is working with Availity at availity.com/molinahealthcare