Provider Memorandum

Checking Medicaid Redetermination Status in Availity

Availity Essentials was recently updated to include Medicaid member redetermination information.

- The redetermination flag is shown in the Eligibility & Benefits section and the Patient Care portlet (member roster).
- Availity system's source is based on the Supplemental File we receive from the State, which is the official source of truth for members needing to take action regarding redetermination.
- The Availity flag will only appear for members who need to take action.
  - If a member has already taken appropriate action, the flag will be removed and Availity will be updated.

Your Step by Step Guide

We developed a Quick Reference Guide to walk you through checking redetermination status via the Availity Essentials Portal. Review it online or download the PDF.

Other Redetermination Resources

Molina is here as a partner to help members keep their coverage. Reach out to your provider network manager for more information on Molina-supplied resources such as posters, wallet cards, flyers and mailers for your Medicaid patients.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHWIProviderNetworkManagement@MolinaHealthcare.com or visit MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Click here to receive Molina provider updates.

Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare.