

November 13, 2023



Provider Memorandum

Important Enhancements & Updates: Availity Essentials

Molina Healthcare of Wisconsin (Molina) and Availity Essentials continue to partner together to create the best platform possible. Check out some of the new and enhanced features to help you streamline your workflows for the remainder of 2023.

Enhanced Secure Messaging Triage

We are excited to share that Molina recently rolled out additional triage functionality to best support your Secure Messages, including claim payment, processing, and remit questions. Test it out for yourself next time you have a question by logging into Availity and sending a Secure Message.

One Click Appeals is LIVE

One-click appeals is LIVE for Wisconsin in Availity. This feature allows quick and easy appeal submission, directly through the Claims module in Availity. Lean on this functionality to clean-up your 2023 claims before year end.

Make sure to attach any medical records, supporting documentation and/or additional information to assist with swift resolution.

Smart Claims Becomes Quick Claims

Availity renamed the Smart Claims feature, now called Quick Claims. Quick Claims features the same functionality as before, helping you streamline claim entry. You can still submit repeatable claims quickly with only the essential fields you need. Access Quick Claims under Claims & Payments.

Additional Training Opportunities

There are two remaining training opportunities left in 2023. Attend one of the following sessions live to learn the ins and outs of Availity, including the new enhancements and functionality.

Wednesday, November 15 at 1 p.m. CST

Tuesday, December 5 at 12 p.m. CST

To register for the above training session, log into Availity Essentials and proceed to the Help & Training section located at the top right of the screen and select Get Trained. Once in the training catalog, go to the Sessions tab at the top of the page and then you will see the above trainings listed as Availity Essential Provider Overview for Molina Providers – Live Webinar or Register [HERE](#).

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Questions?

We're here to help. Contact your Provider Relations Manager or email the Provider Network team at MHWIProviderNetworkManagement@MolinaHealthcare.com or visit MolinaHealthcare.com.

Availity Essentials - Molina's Provider Portal

Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more at availability.com/molinahealthcare.
