

Payments Made Easy

Molina Wisconsin is happy to share our monthly resource called *Payments Made Easy*, that brings you billing tips, tricks, and trends to help your claims get paid correctly and quickly.

September 2022

Paper Claim Submission: As a reminder, to accurately process paper claim submissions, Molina follows CMS guidelines. Per CMS, for both CMS-1500 and UB-04 claims, the only acceptable claim forms are those printed in Flint OCR Red, J6986, or exact ink match. Effective 10/1/2022, Change Healthcare and Molina will reject all claims that are not submitted on the appropriate forms.

Paper claims must be submitted to the correct address, or they will not be processed or redirected. Claims can be sent to:

Molina Healthcare of Wisconsin, Inc. PO Box 22815 Long Beach, CA 90801

EFT Enrollment: Molina is committed to offering providers payment options that allow for quick reimbursement and efficient payment reconciliation. To accomplish this, Molina recently partnered with Change Healthcare and ECHO Health, Inc. to provide new electronic payment methods. To update your payment preferences, visit https://enrollments.echohealthinc.com/EFTERAInvitation.aspx?tp=MDAzMDg=. For additional resources, reference the Molina Public Website https://enrollments.echohealthinc.com/EFTERAInvitation.aspx?tp=MDAzMDg=. For

Optum Medical Record Request Reminder: To continuously improve overall payment integrity solutions, Molina incorporated prepayment reviews in 2019. These claim reviews will look for overutilization of services or other practices that directly or indirectly result in unnecessary costs. As a result, you may receive a letter detailing a request for medical records, and where to send those records, following your claim submission. Medical records must be submitted for the claim to continue processing, if applicable.

If there are additional team members that you would like added to this distribution list or if you have any questions, please reach out to your Provider Network Manager at <u>WIProviderNetworkManagement@MolinaHealthCare.Com</u>.

All the Payments Made Easy campaigns can be viewed on the Molina public website.

Register Now for Availity, Molina Healthcare's Inc. (Molina) New Provider Portal Learn how Molina is working with Availity at <u>availity.com/molinahealthcare</u>