Maternal Infant Health Program (MIHP)
Frequently Asked Questions (FAQ)

Q. How do I bill Molina Healthcare?
A. Contracted Providers may submit all electronic claims using the Molina Healthcare Provider Portal at:
https://www.availity.com/.

If you would like to begin submitting claims via EDI, please contact us at (866) 409-2935.
Electronic Data Interchange (EDI): Payer ID 38334

Q. How do I enroll in Electronic Funds Transfer (EFT)?
A. To register please visit: https://providernet.adminisource.com/Start.aspx. If you have further question on how to register, please review our EFT FAQ sheet linked below:
https://www.molinahealthcare.com/providers/common/medicaid/ediera/era/faq.aspx

Paper Claims may be submitted to the address below.
Please do not submit paper claims to the Molina Troy, Michigan Location as your claims will be returned.

Molina Health Care   P.O. Box 22668   Long Beach, CA 90801

Q. What is required for Prior Authorization?
A. Current Medicaid policy does not require prior authorization for MIHP standard services.

Q. How does my patient receive transportation services?
A. Patients can call Member Services at (888) 898-7969 or Molina's transportation vendor.

Q. How do I receive referrals for Molina members?
A. Molina will fax or email the referrals to the contracted MIHP provider each month. The MIHP notifies the PCP when they enroll the member into their program. For questions, please email:
MolinaMIHP@molinahealthcare.com
* Fax: (844) 861-1932.
*We do not submit member information to public domain email addresses, i.e., Yahoo, Gmail, etc.

Q. Who do I contact for Claims and/or Escalated issues?
A. Email questions and issues to the Provider Services Mailbox
MHMProviderServicesMailbox@molinahealthcare.com

Quick Links
To make any updates or changes, please fill out our Provider Change Form located at:
http://www.molinahealthcare.com/providers/mi/medicaid/forms/Pages/fuf.aspx

Link to MIHP Webinar PowerPoint: https://www.molinahealthcare.com/providers/mi/medicaid/home

JOC Webinar Schedule (2022)
Tuesday, August 16, 2022, 2 – 3 p.m.; Tuesday, November 15, 2022, 2 – 3 p.m.
Click here to join the meeting or **call in** (audio only): 1-806-319-6391; **Phone Conference ID**: 254 422 442#

CONTACT US!

Provider Contracting and Credentialing Email: MHMprovidercontractingmailbox@molinahealthcare.com

Provider Services Email: MHMproviderservicesmailbox@molinahealthcare.com